

NORMAL SERVICE		100	%	Service Name: Campus Solutions																				
SCHEDULED ADVERTISED OUTAGE			%	Date: AUGUST 2014																				
UNSCHEDULED OUTAGE			%	Comments:																				
PARTIAL OUTAGE			%																					
INTERMITTENT OUTAGE			%																					
PERFORMANCE ISSUES			%																					
DEPENDENCY FAIL			%																					
TOTAL INCL ALL OUTAGES		100	%																					
TOTAL EXCL SCHEDULED OUTAGES		100	%																					
Durations to be noted below in minutes																								
DATE	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
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