

Dear Victoria Hall Resident,

I would like to take this opportunity to welcome you to Victoria Halls of Residence and hope that your stay with us is an enjoyable one. I would like to tell you a bit about the Welfare Team, Residents Association (RA) and life in Victoria Hall.

The Welfare Team consists of myself (Warden), a Deputy Warden and 8 Welfare Tutors who are here to help you settle into the hall and support you throughout your studies by providing advice and guidance on a whole range of issues. The tutors are all students at the University and will understand issues that may arise throughout the year and point you in the right direction. They are also a friendly face around the hall to say hello to. A tutor is on call every night of the week and weekends in case of emergencies and if there are any issues – such as noise complaints. One of our tutors will be allocated your flat and they will come and introduce themselves to you and explain more information about the hall. You can contact your tutor to meet with them to discuss any queries you have.

My role as Warden is to support and assist the Tutors, RA and ensure smooth running of the Hall. I am also there to deal with any disciplinary matters that arise but I hope that you will not have to see much of that side of me!

The RA at Victoria Hall will be set up at the start of the year and we will be looking for volunteers to come forward to arrange events, trips and sports for the residents of Victoria Hall – if you like to get involved I would urge you to put yourself forward. In previous years we've had nights out, quizzes, plenty of sporting activities and an end of year ball along with Dalton Ellis and Woolton Hall.

Victoria Hall is privately owned so you must report any faults to Victoria Hall – information about doing this will be given in September when you arrive. There are security guards on call every evening to ensure everything is ok and Victoria Hall has a laundrette on sight that you can use.

I hope this gives you a little insight to our hall and hope that you enjoy your time here. I would like to encourage you to look at the information on our hall website;

<http://search.accommodation.manchester.ac.uk/Hall/Victoria%20Park/Victoria%20Hall>

Please join our Facebook group too: <https://www.facebook.com/VH.UBS.UOMS.2014>

I look forward to seeing you soon and if you have any questions you would like to ask us prior to your arrival, please don't hesitate to email the tutor team: victoriahalltutors@googlemail.com

Best Wishes

Katie Urnevitch
Warden