



Dear Opal Gardens Resident,

I would like to take this opportunity to welcome you to Opal Gardens Halls of Residence and hope that your stay with us is an enjoyable one. I would like to tell you a bit about the Welfare Team, Residents Association (RA) and life in Opal Gardens.

The Welfare Team consists of myself (Warden), a Deputy Warden and 7 Welfare Tutors who are here to help you settle into the hall and support you throughout your studies by providing advice and guidance on a whole range of issues. The tutors are all students at the University and will understand issues that may arise throughout the year and point you in the right direction. They are also a friendly face around the hall to say hello to. We have a Welfare Office that is open Monday to Saturday 6pm-8pm which is manned by a tutor and a tutor is on call every night of the week and weekends in case of emergencies. At the Welfare Office you can say visit the tutors to discuss any issues you may be having, hire a book or DVD, hire out the common room, buy tickets for RA events or hire mattresses.

I also live in Opal Gardens and am here to support and assist the Tutors, RA and ensure smooth running of the Hall. I am also there to deal with any disciplinary matters that arise but I hope that you will not have to see much of that side of me!

The RA at Opal Gardens will be set up at the start of the year and we will be looking for volunteers to come forward to arrange events, trips and sports for the residents of Opal Gardens – if you like to get involved I would urge you to put yourself forward. Past trips have included Edinburgh, York, Alton Towers and many more. Additionally, we have had regular events in hall, fundraising nights and plenty of sporting activities.

Opal Gardens consists of 4 main residential buildings – Kilburn, Williams, Phillips and Brotherton Court. We have a building that houses the Wardens Office, Welfare Office, Computer Cluster and common room and there is a laundry room and bike shed on site. The common room has Sky TV, PS2, table football and Table tennis equipment. Residents can book out the common room for events throughout the year.

We have a security lodge on site which is manned 24 hours a day all year round. You will get to know the security guards there very well! All maintenance faults should be online - you will receive information about the online maintenance system when you arrive.

I hope this gives you a little insight to our hall and hope that you enjoy your time here. I would like to encourage you to look at the information on our hall website;

<http://search.accommodation.manchester.ac.uk/Hall/Victoria%20Park/Opal%20Gardens>

Please join our Facebook group too: <https://www.facebook.com/OG.UOMS.2014>

I look forward to seeing you soon and if you have any questions you would like to ask us prior to your arrival, please don't hesitate to email the tutor team: opalgardenstutors@googlemail.com

Best Wishes

Katie Urnevitch
Warden