NORMAL SERVICE	100.00%	**SERVICE NAME:** Isilon
SCHEDULED ADVERTISED OUTAGE		**DATE:** July 2014
UNSCHEDULED OUTAGE		**INCIDENT COMMENTS:** From 16-29 July - Performance issues with MS managed desktop products reported to SSD,
PARTIAL OUTAGE		relating to stuck SMB processes in Isilon network storage. See Master Record 1461646 for details of calls. See RFC 6253
INTERMITTENT OUTAGE		for authorised changes to restart the SMB processes which cleared the problem at 06:30 on 29 July, taking only seconds to
PERFORMANCE ISSUES AFFECTING AVAILABILITY		complete successfully.
DEPENDENCY FAIL		
TOTAL AVAILABILITY EXCL SCHEDULED OUTAGES	100.00%	

Partial, Intermittent, & Dependency not included in Total, as parent service is still running. List the outages in minutes

DATE	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
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