

NORMAL SERVICE		100 %	Service Name: Blackboard																							
SCHEDULED ADVERTISED OUTAGE		0 %	Date: 01/8/14																							
UNSCHEDULED OUTAGE		0 %	Comments:																							
PARTIAL OUTAGE		0 %	7-8 July 2014: Performance issues:- there were some delays with new enrolments and course activations following the weekend's switch to a new Blackboard SiS integration system. See RFC 5879.																							
INTERMITTENT OUTAGE		0 %																								
PERFORMANCE ISSUES		3.36 %																								
DEPENDENCY FAIL		0 %																								
TOTAL INCL ALL OUTAGES		100 %																								
TOTAL EXCL SCHEDULED OUTAGES		100 %																								
DATE	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00		
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