

# Arrival Terminology

Terminology in Questionnaire	Terminology in Report
Welcome/pickup at airport, railway, coach station	Welcome/ pick-up
Academic registration	Registration
First night - getting to where I would stay	First night
Formal welcome at the university	Formal welcome
Internet access at my accommodation	Internet access
University orientation	University orientation
Orientation (finding my way around the local area)	Local orientation
University accounts/ finance department	Finance office
Setting up a bank account	Bank account
Accommodation office	Accommodation office
Condition of accommodation on arrival	Accommodation condition
The social activities	Social activities
Making friends from my country	Home friends
Making friends from this country	Host friends
Making friends from other countries	Other friends
Meeting academic staff	Meeting staff
Understanding how my course of study would work	Study sense

Learning - Terminology in Questionnaire	Learning - Terminology in Report
The quality of lectures	Quality lecturers
The subject area expertise of lecturers/ supervisors	Expert lecturers
The teaching ability of lecturers/ supervisors	Good teachers
The academic content of my course/ studies	Course content
The organisation and smooth running of the course (Undergraduate & Masters)	Course organisation
The level of research activity	Research
Academic staff whose English I can understand	Academics' English
Getting time from academic staff when I need it/ personal support with learning	Learning support
Feedback on coursework/ formal written submissions	Performance feedback
Explanation of making/ assessment criteria	Marking criteria
Fair and transparent assessment of my work	Assessment
Guidance in topic selection and refinement by my supervisor (Masters & PhD)	Topic selection
Confidence about managing a research project as a result of my experience so far (PhD)	Managing research
The quality of the lecture theatres and classrooms	Learning spaces
The quality of laboratories (if applicable)	Laboratories
The physical library facilities	Physical library
The online library facilities	Online library
The learning technology (PCs, networking, etc)	Technology
Virtual learning environment (Blackboard/ WebCT/ Weblearn)	Virtual learning
Advice and guidance on long-term job opportunities and careers from academic staff	Careers advice
Learning that will help me get a good job	Employability
Opportunities for work experience/ work placements as a part of my studies	Work experience
Studying with people from other cultures	Multicultural
Help to improve my English language skills	Language support
Opportunities to teach (PhD only)	Opportunities to teach
The size of classes	Size of classes

Living - Terminology in Questionnaire	Living - Terminology in Report
The quality of accommodation	Accommodation quality
The cost of accommodation	Accommodation cost
The cost of living	Living cost
Feeling safe and secure	Safety
Making friends from my home country	Home friends
Making friends from this Country	Host friends
Making friends from other Countries	Other friends
Opportunities to experience the culture of this country	Host culture
The sports facilities	Sports facilities
The social facilities	Social facilities
The social activities	Social activities
Internet access at my accommodation	Internet access
Making good contacts for the future	Good contacts
The facilities for religious worship	Worship facilities
The surroundings outside the university	Good place to be
The transport links to other places	Transport links (other places)
The availability of financial support/ bursaries etc.	Financial support
The opportunity to earn money while studying	Earning money
Immigration and visa advice from the university	Visa advice
Transport between university locations	Transport links uni
The university's eco-friendly attitude to the environment	Eco-friendly attitude
The design and quality of the campus buildings	Campus buildings
The quality of the external campus environment	Campus environment

# Support Terminology

Terminology in Standard Questionnaire	Terminology in University Questionnaire	Terminology in Report
Catering	Campus eating places	Catering
Finance Office	Student Services Centre (SSC)	Student Servs Ctr (SSC)
Students' Union	Students' Union	Students' Union
IT Support	IT and system support	IT Support
Clubs/societies	Student Clubs/Societies	Clubs/societies
Accommodation Office	Accommodation office services located in the SSC	Accomm Office (SSC)
Student Advisory	Information, advice and guidance services	Advice & Guidance Servs
Careers Service	Careers Advisory Service	Careers Advisory
International Office	International Advice Team located in the SSC	Int'l Advice Team
Health Centre	Student Occupational Health Service	Occupational Health
	Hall of Residence Administration Offices: Whitworth Park	Whitworth Park Admin Off
	Hall of Residence Administration Offices: Grosvenor Place	Grosvenor Place Admin Off
Residential Assistants	Halls of Residence welfare support	Residential Assistants
	Hall of Residence Administration Offices: Fallowfield	Fallowfield Admin Off
Counselling	Counselling Service	Counselling
Faith Provision	Chaplaincy or multi-faith provision	Faith Provision
	Hall of Residence Administration Offices: Hulme Hall	Hulme Hall Admin Off
	Hall of Residence Administration Offices: Wright Robinson Hall	Wright Robinson Admin Off
Disability Support	Disability Support	Disability Support

