

PROFESSIONAL SUPPORT SERVICES CONFERENCE

Wednesday 15 January 2014

PROGRAMME

Time	Session
9.00 – 9.30	Registration <i>Refreshments available – Harwood Room, Barnes Wallis</i>
9.30 – 10.00	Opening Remarks and Plenary Session: Update on Priorities 2013/14 Will Spinks, Registrar, Secretary and Chief Operating Officer <i>Barnes Wallis Room, Barnes Wallis</i>
10.00 – 11.00	Keynote Presentation: The Happy Organisation? Valuing People and Delivering Great Things Maria Balshaw, Director, Whitworth Art Gallery <i>Barnes Wallis Room</i>
11.00 – 11.20	Refreshments – Harwood Room, Barnes Wallis
11.20 – 12.20	Break-out Session 1 <ul style="list-style-type: none"> • A Day in the Life: Professor Chris Orme, Head School of Social Sciences • Recognition: Karen Heaton/Lita Denny • Improving Communication through Team Brief: Rachael McGraw
12.20 – 13.20	Lunch <i>Harwood Room, Barnes Wallis</i>
13.20 – 14.20	Break-out Session 2 As above
14.20 – 14.40	Refreshments – Harwood Room, Barnes Wallis
14.40 – 15.50	Keynote Presentation: The Psychology of a High Performance Culture Professor Damian Hughes, LiquidThinker <i>Barnes Wallis Room</i>
15.50 – 16.00	Concluding Remarks Will Spinks, Registrar, Secretary and Chief Operating Officer <i>Barnes Wallis Room</i>