

My Manchester - Start Up Guide

My Manchester — What's new?

Welcome to the new-look My Manchester, for staff and postgraduate research students

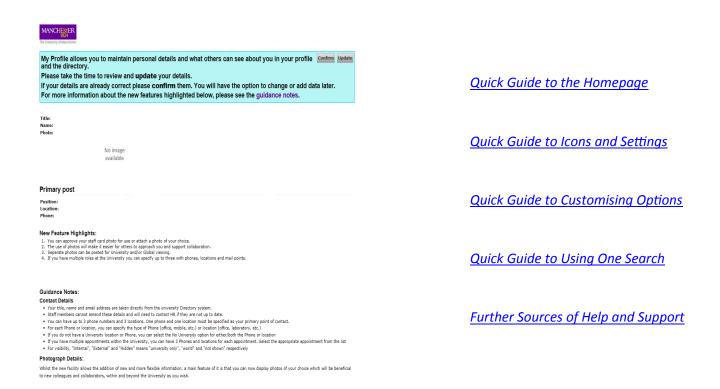
Our taught students have been enjoying **My Manchester** as their online entry point to University systems for quite some time — now staff and postgraduate research students will be able to experience similar benefits with an improved online 'hub' of their own.

The updated My Manchester platform takes all of the existing information from Staff Portal, adds new applications and tools, along with news feeds, from StaffNet, then brings these together as one.

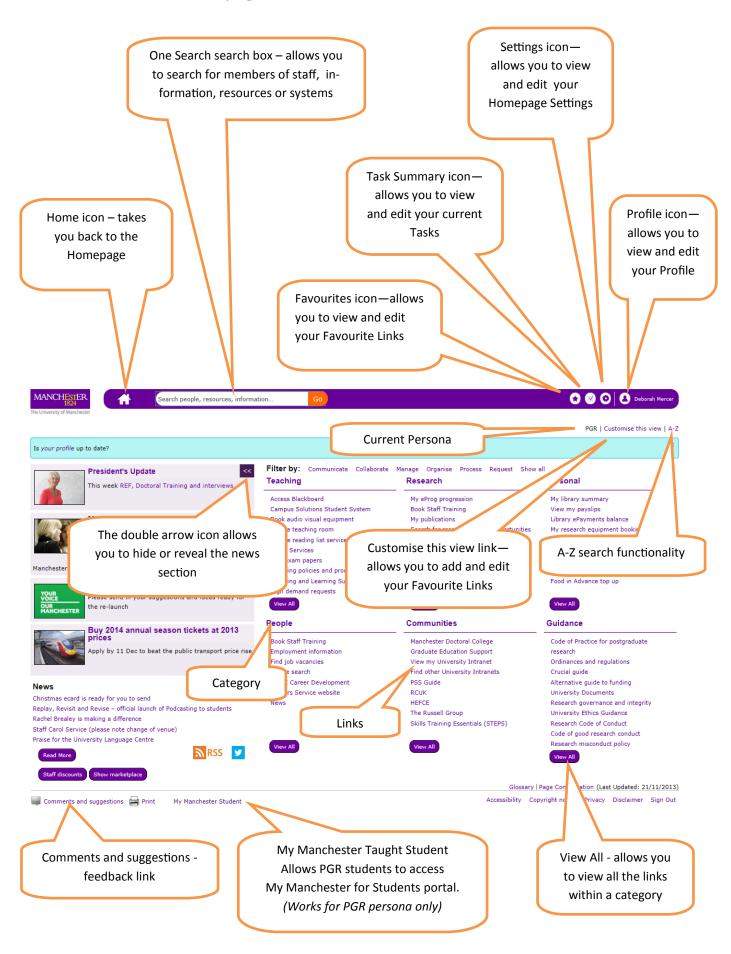
This Handy Guide provides an overview of the new portal, to help you to start using My Manchester quickly and easily.

Please note that when you first log on to My Manchester, you will see the following message, prompting you to update your profile. This is so that we can ensure that your information is accurate and up to date.





Quick Guide to the Homepage



Quick Guide to Icons and Settings



The Home Icon

Found in the Header Bar at the top of the Homepage.

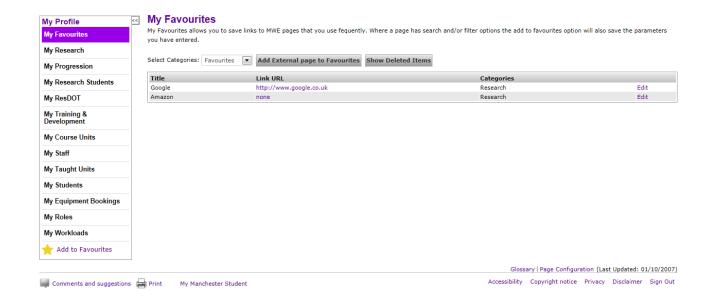
Returns you to the Homepage from another window.



The Favourites Icon

Found in the Header Bar at the top of the Homepage.

Takes you to the My Favourites page (see below):





The Settings Icon

Found in the Header Bar at the top of the Homepage.

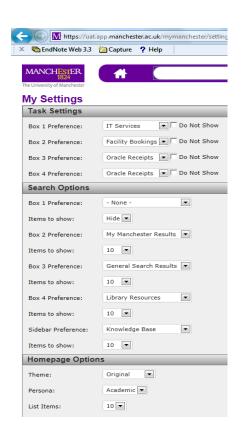
Takes you to the My Settings page (see right):

The 'My Favourites' and 'My Settings' pages offer a unique and powerful way to make the Homepage personal and relevant to you.

For more information about these, and other customising options, please refer to our Handy Guide section on the IT Services website

Alternatively, you can access the following Knowledge Base article:

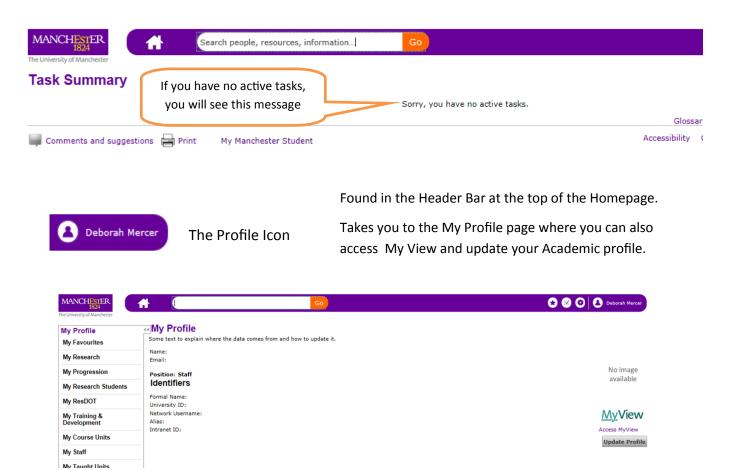
Personalising your homepage





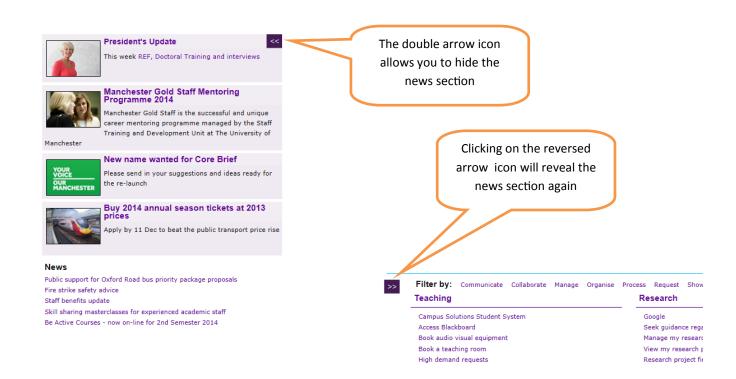
Found in the Header Bar at the top of the Homepage.

Takes you to the Task Summary page (see below):



For more information about My Profile, please refer to our Handy Guide section on the <u>IT Services website</u>

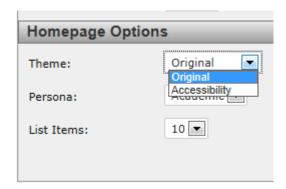
Alternatively you can access the relevant Knowledge Base article: <u>User Profile</u>



Quick Guide to Customising Options

My Manchester has several features which allow you to make the Homepage more personal and relevant to you including:

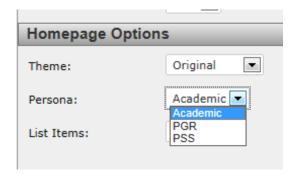
- Homepage theme
- Personas
- Adding or hiding Links within categories



There are currently two Homepage Themes:

- Original
- Accessibility

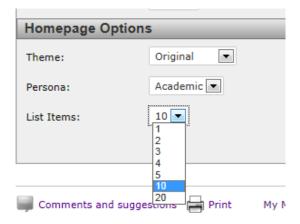
You can choose the option which is appropriate for you.



Your default **persona** will be based on your role within the University, but you also have the option to change this setting yourself. The three available personas are:

- Academic
- PGR (Post Graduate Research Student)
- PSS (Professional Support Services)

The persona will determine which categories and links appear on your Homepage by default, although these are also customisable.

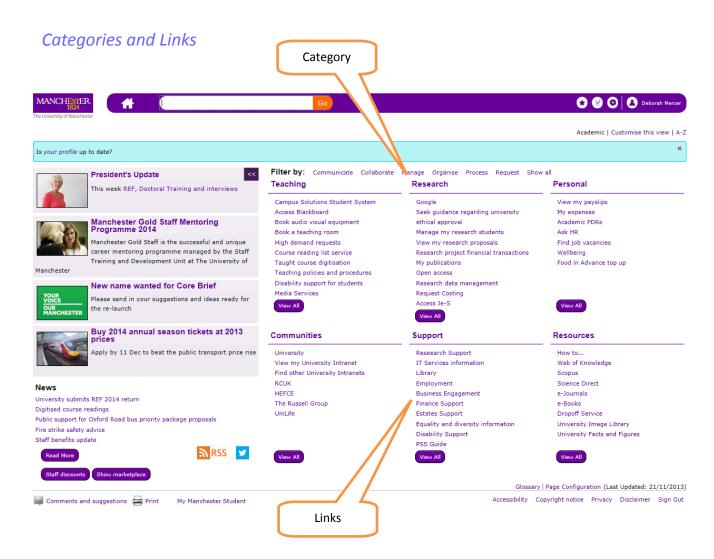


List Items:

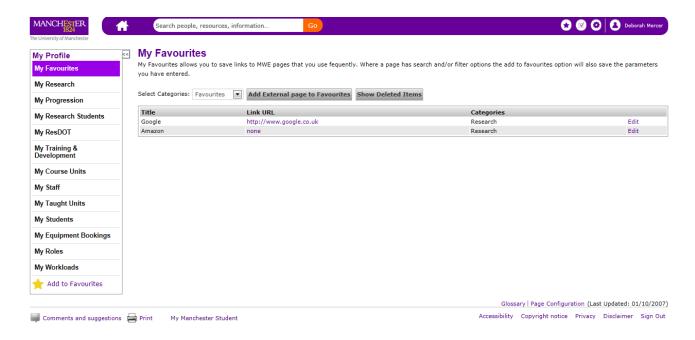
This setting controls the number of links (or items) that appear within each category on the Homepage.

If you wish to change any of these settings, please use the drop down lists to make your selection.

Don't forget to use the Save button to save your changes afterwards.



The categories and links you will see by default are based on your *persona*. You can change the information you see on the Homepage by changing your persona. Alternatively, you can use 'My Favourites' or the 'Customise this view' link to edit the items (or links) within each category yourself. Both of these latter options will take you to the 'My Favourites' page:

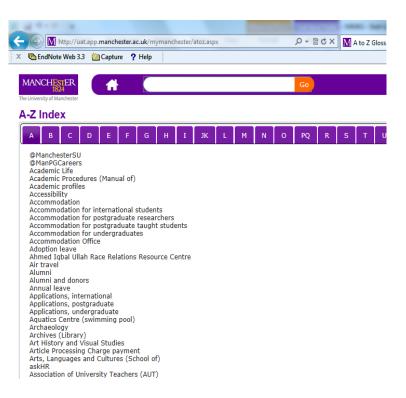


For more information about editing links, please refer to our Handy Guide section on the IT Services website

Quick Guide to Using One Search



This is a very quick and straightforward way to search for information or resources where the search terms are known to you.



The alternative is to use the One Search functionality via the search box at the top of the Homepage:



By entering a single term, you can find information from a variety of systems such as:

- Staff Directory
- Library
- StaffNet
- University Documents System
- IT Knowledge Base

There is also an Advanced search option for enhanced search functionality.

Further Sources of Help and Support

There are several sources of guidance and support available to help you in using My Manchester, day to day.

For general support and guidance using the site, please refer to:

The IT Services website

http://www.itservices.manchester.ac.uk/mwe/latest

This will provide an overview of what to expect from My Manchester plus links to sources of support.

Handy Guides

These can be accessed via the IT Services website, and will provide quick and simple guides to the functionality of the new platform.

http://www.itservices.manchester.ac.uk/mwe/latest

Knowledge Base Articles

These will go into specific detail about the functionality of the platform.

Personalising your homepage

Tasks

One Search

User Profile

Navigation and Page Hierarchy

Staff Portal Integration

For other queries, please email the My Manchester (staff and PGR) support team:

Support email

myman.support@manchester.ac.uk

You can also use the Comments and Suggestions link at the bottom of each page.

The IT Service Desk can also be used for support queries:

• IT Service Desk

http://www.manchester.ac.uk/itservices

Phone: (0161 30) 65544