

## University Health & Safety Arrangements: Chapter 12



# Measuring performance, monitoring and auditing

Key word(s):	KPIs; performance measurement; HASMAP; compliance exercise
Target audience:	All line managers with health & safety responsibilities; all those preparing or contributing to health & safety monitoring reports and audits

#### Introduction

- 1. The University's arrangements for ensuring health and safety management is carried out effectively include annual compliance returns, self-monitoring reports, audits and key performance indicators.
- 2. Instances of serious and/or sustained non-compliance are reported to the relevant advisory group or to the Health, Safety and Wellbeing Committee (HSW) and to the Vice-President for Social Responsibility. Appropriate sanctions are taken in accordance with the University's statutes.

#### Annual compliance returns

3. This exercise is run by the Director of Compliance and Risk and incorporates 2-3 questions each year on health and safety. Senior Managers are required to make a return which is reported to the Planning and Resources Committee and summarised at the annual Compliance Briefings. Responses are the senior managers' own assessment of the issue.

#### Annual Monitoring Reports (AMR)

- 4. The senior manager in each school, directorate, research institute and cultural institute is usually required to complete and sign an annual health & safety monitoring report using a template approved by the Occupational Health, Safety and Training Advisory Group and in accordance with a programme approved and managed by OHSTAG.
- 5. Each report is reviewed by a group comprising: Safety Services, a senior manager from the area and representatives of the trade unions. The key findings are

reported to OHSTAG. The outcome of the review process is reported to the HSW Committee.

### Audits

- 6. Safety Services staff audit across campus using the health and safety management audit package (HASMAP) developed by the Universities Safety & Health Association (USHA) and supported by UCEA.
- 7. The concept of the HASMAP audit is to provide an independent assessment of the area's health and safety performance, taking a structured approach. Audits are carried out by trained safety professionals in the Safety Services team, and seek to test the arrangements in place against a standard set of criteria developed for the HE sector.

#### Key performance indicators (KPIs)

8. Performance indicators (which include health & safety management) are agreed from time to time by OHSTAG and other advisory groups. Selected key performance indicators are reported quarterly to the HSW Committee, Audit and Risk Committee and reported to the Board annually.

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