



AssessmentsPart One

Blackboard Learn 9.1 Last updated: January 2013

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Table of Contents

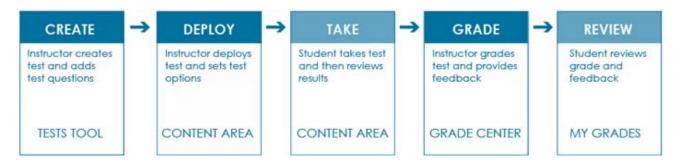
1: Workshop Overview	5
Roadmap	6
2: Student Experience	7
Accessing Tests	8
Hands-on Activity	10
Best Practice: Encourage Academic Honesty	11
3: Creating Tests	12
The Assessment Lifecycle	13
The Tests Tool	14
Adding a Test	15
Specifying Question Settings	17
Offering Partial Credit	19
Question Types	20
True/False Questions	22
Multiple Choice or Multiple Answer Questions	24
Ordering Questions	27
Matching Questions	30
Fill in the Blank Questions	33
Essay Questions	36
Best Practice: YouTube™ Questions	38
Ordering the Test Questions	39
Hands-on Activity	40
Best Practice: Use Tests as a Teaching Tool	41

4: [Deploying Tests	.43
	The Assessment Lifecycle	.44
	Adding Tests to Content Areas	.45
	Setting Test Options	.47
	Hands-on Activity	.50
5: 0	Grading Tests	.51
	The Assessment Lifecycle	.52
	Viewing and Grading Tests	.53
	Viewing and Grading by Question	.56
	Grading Anonymously	.58
	Triggering Automatic Regrading	.60
	Overriding Grades	.64
	Clearing Attempts	.66
	Frequently Asked Questions	.67
	Hands-on Activity	.68
6: \	/iewing Statistics	.69
	Column Statistics	.70
	Attempts Statistics	.72
	Item Analysis	.74
	Hands-on Activity	.77
6: \	Vorkshop Wrap Up	.78
	Spotlight on Your Course	.79

1: Workshop Overview

This workshop provides a hands-on introduction to the assessment function of Blackboard Learn $^{\text{TM}}$, with a focus on creating and grading tests.

There are five major stages in the assessment lifecycle. We will look at each of the stages in detail as we progress through the workshop.



First, you will experience a test as a student, so you will be familiar with how test questions appear to your students. Then, moving to an instructor perspective, you will learn how to create, deploy, and grade assessments.

We will also discuss best practices in online assessment, and explore how statistics can help evaluate the effectiveness of assessments.

Roadmap

2: Student Experience

- Access and complete a test
- Explore steps to discourage cheating

3: Creating Tests

- Create tests and add various question types
- Select options for feedback, question and answer content, metadata, and scoring
- Set order or choose random presentation
- Use tests and feedback to enhance learning

4: Deploying Tests

- Preview a test
- Make a test available and change default options

5: Grading Tests

- Grade questions manually and provide feedback to students
- Give full credit, change point values, and edit and delete questions
- Override a grade and reset a test
- View statistics

2: Student Experience

In this section, you explore a test and view the various types of questions as they appear from a student's perspective. This provides some context for the decisions you make as an instructor.

Learning Outcomes

After completing this section, you will be able to:

- Explain test taking from a student's perspective.
- Identify strategies that encourage academic honesty.

Accessing Tests

Students typically access tests from a content area. Instructors can opt to provide information following the test title.

Tests



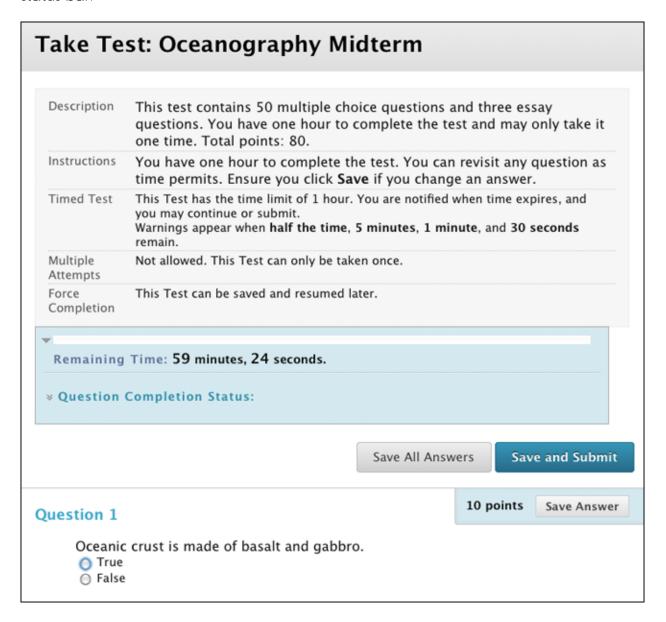
Oceanography Midterm

This test contains 50 multiple choice questions and three essay questions. You have one hour to complete the test and may only take it one time. Total points:80.

After you select a test title, click **Begin** and the test appears. Instructions provided by an instructor are located at the top of the test. If the test is timed, the timer starts when **Begin** is clicked.

Along with the information you write in the **Description** and **Instructions** area when creating the test, students are given information about the test options you chose, such as whether they can take the test multiple times, how long the time limit is, and whether they can continue beyond the specified time.

Students see a collapsible status bar above the test questions, showing which questions have been answered. If you have set a timer for the test, that will also appear in the status bar.



Hands-on Activity



For this activity, use your Student Course. Access the **Practice Quiz** in the **Assessments** content area.

Practice Quiz:

- Note question types and layout.
- Answer the questions.
- Review the results and read feedback.

For Discussion:

What features or benefits did you experience that are not readily available with traditional paper and pencil tests?

- 10 -

Best Practice: Encourage Academic Honesty

Instructors are often concerned about academic honesty when considering online assessment. While you may not be able to prevent cheating completely, you can take steps to minimize it.¹

Awareness

- Have students sign an academic integrity policy that defines cheating and outlines expectations for honesty.
- Use email or chat to verify the level of a student's test content knowledge after an unexpectedly good performance.

Test Construction

- Limit both duration of the test's availability and time limit for taking it.
- Randomize the order in which the questions appear and the order of each question's answers.
- Provide a different test for those taking the test late.
- Use a test as a learning tool, rather than as a measure of fact recall. Allow students more than one attempt with the intent they will return to the course content to learn what they missed the first time. Create a follow-up assignment requiring them to demonstrate knowledge in areas not mastered at the time of the test.
- Pair online objective tests with subjective measures, such as writing assignments, projects, applied problems, and group work.

Technology

- Administer tests in a proctored location, if possible.
- If you suspect two students of collaborating on tests, compare the times the tests were taken and their answers and grades.

¹Rowe, N. C. (2004). Cheating in Online Student Assessment: Beyond Plagiarism. *Online Journal of Distance Learning Administration* Volume 7, Number 2. Retrieved February 4, 2010 from http://www.westga.edu/~distance/ojdla/summer72/rowe72.html.

3: Creating Tests

In this section, you will create tests and add questions. Although not covered in this workshop, you can also reuse questions from previous tests by using the Question Finder tool. In this workshop, we will discuss how to create questions how to use tests as a teaching tool.

Learning Outcomes

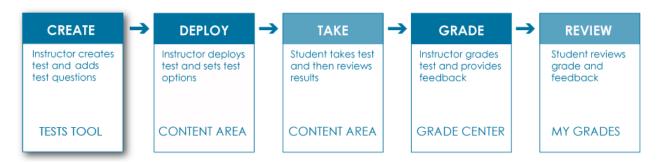
After completing this section, you will be able to:

- Explain the overall steps for creating a test.
- Explain the purpose of the Tests tool.
- Create a test and add the following types of questions: true/false, multiple choice, multiple answer, ordering, matching, fill in the blank, and essay.
- Select test question settings.
- Explain the value of adding video to questions.
- Order test questions.
- Describe the importance of using tests as a teaching tool.

- 12 -

The Assessment Lifecycle

The first stage in the assessment lifecycle is to create the test.



There are four overall steps to creating a test:

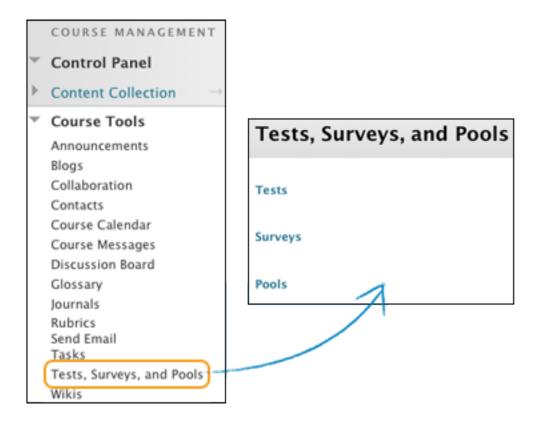
- Add the test.
- Specify the question settings.
- Add the questions.
- Order the questions.

The Tests Tool

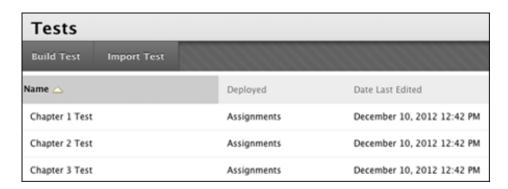
Tests are created in the Tests tool.

QUICK STEPS: Accessing the Tests Tool

- 1. On the **Control Panel**, expand the **Course Tools** section and select **Tests**, **Surveys**, and **Pools**.
- 2. On the Tests, Surveys, and Pools page, click Tests.



The **Tests** page displays all existing tests and allows you to build new tests.



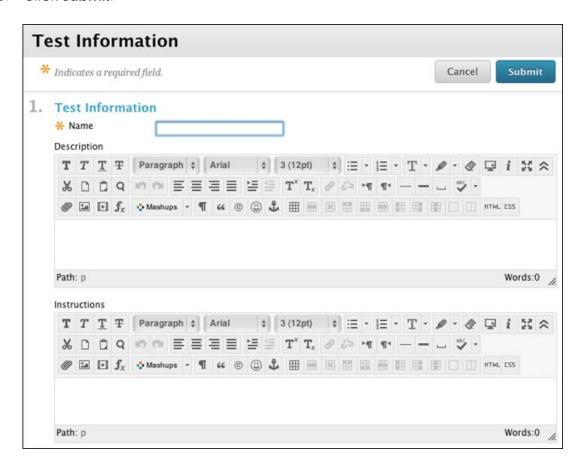
Adding a Test

When a test is added, you can include the following basic information:

- Name of the test.
- Description, which appears under the title in a content area and at the top of the test after it is started.
- Instructions, which appear at the top of the test after it is started.

QUICK STEPS: Adding a Test

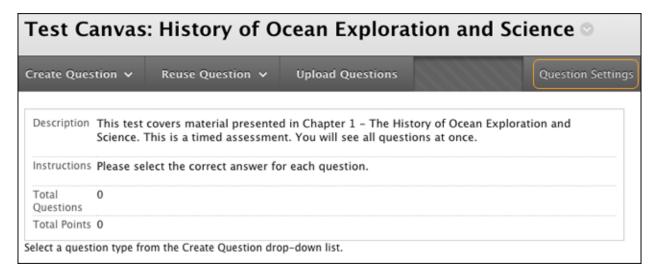
- 1. On the Tests page, click Build Test.
- 2. On the **Test Information** page, type a **Name**, **Description**, and **Instructions**. You can use the content editor functions to format the text and include files, images, web links, multimedia, and mashups.
- 3. Click Submit.



NOTE: A description and instructions are optional, but recommended.

The Test Canvas

After adding the test information, the **Test Canvas** appears, displaying the test name, description, and instructions. The next step in the test creation process is selecting the question settings.



QUICK STEPS: Accessing the Test Canvas

- 1. On the **Control Panel**, expand the **Course Tools** section and select **Tests**, **Surveys**, and **Pools**.
- 2. On the Tests, Surveys, and Pools page, click Tests.
- 3. Either build a new test or access an existing test's contextual menu and select **Edit**.

NOTE: Alternatively, you can go to the course area where a test is deployed, access its contextual menu, and select **Edit the Test**.

Specifying Question Settings

The second major step in creating a test is to specify the test's question settings. Question settings control the options available when creating test questions. Your selections include whether to provide the following when creating questions:

- Feedback for individual answers.
- Images, files, and web links in questions and answers.
- Question metadata, such as categories, topics, levels of difficulty, and keywords.
- Scoring defaults, such as a default point value, or partial or negative credit for answers.
- Specifics for how answers are displayed, such as random ordering of answers.

QUICK STEPS: Specifying Question Settings

- 1. On the **Test Canvas**, click **Question Settings** on the action bar.
- 2. On the **Test Question Settings** page, select the options you need.
- 3. Click Submit.

Test Question Settings Cancel Submit 1. Feedback Provide feedback for individual answers. 2. Images, Files, and Web Links Add images, files, and web links to questions. Add images, files, and web links to answers. 3. Question Metadata Add categories, topics, levels of difficulty, keywords and instructor notes to questions. 4. Scoring Specify default points when creating questions. Default point value 10 Use the currently assigned points when finding and adding questions. Use default points when finding and adding questions. Specify partial credit options for answers. Specify negative points options for answers. Provide option to assign questions as extra credit. 5. Display Specify random ordering of answers. Specify the horizontal or vertical display of answers. Specify numbering options for answers.

The custom feedback provided to students is based on their correct and incorrect answers. Decide on a question-by-question basis whether to include feedback for each possible answer.

You can type a default point value if all questions will be worth the same amount. You can edit the value for each individual question during question creation.

Offering Partial Credit

Partial credit rewards students who demonstrate emerging mastery of the material. For example, you can award some of the question's possible points for an answer that lists two of three correct answers.

Before you can use partial credit for answers, you must enable it in **Question Settings**. Partial credit is available for the following automatically graded question types:

Assessments: Part One

- Multiple Answer
- Multiple Choice
- Ordering
- Matching

Assessments: Part Two

- Jumbled Sentence
- Fill in Multiple Blanks
- Opinion Scale/Likert
- Quiz Bowl

Handout

Calculated Formula

You can find instructions for configuring partial credit for each question type in the relevant section.

An option to give negative credit for incorrect answers is also available for Matching, Multiple Answer, and Multiple Choice questions.

Question Types

The following table summarizes the question types covered in this workshop.

Question Type	Description
True/False	Students select the validity of a statement.
Multiple Choice	Students select the single correct answer from a series of answers.
Multiple Answer	Students select one or more correct answers from a series of answers.
Ordering	Students are presented with a list of items to place in order according to criteria specified in the question.
Matching	Students are presented with two lists of items and must pair items from one list with the other list.
Fill in the Blank	Students type text or numbers to complete a statement.
Essay	Students write a detailed response to a question or statement.

The process for adding questions to tests is similar for each question type. All question types are chosen on the **Test Canvas** using the **Create Question** drop-down list on the action bar. The question types are listed in alphabetical order. We will create a **True/False** question from start to finish.

At a minimum, you must add the following:

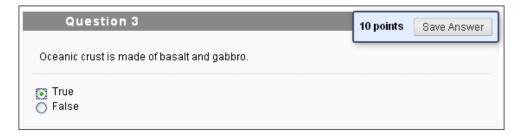
- Question text
- Answer
- Point value

Depending on the test's question settings, you may add more information for each question. For example, you may also select the display order for the answers of a specific question.

NOTE: You can associate rubrics with Essay, File Response, or Short Answer questions. See the *Using Rubrics* manual for more information on associating, managing, and grading with rubrics.

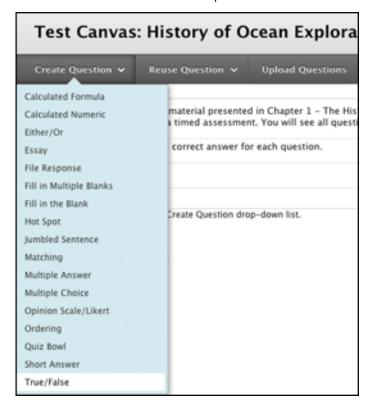
True/False Questions

True/False questions can be written quickly and can cover a lot of content. They are graded automatically.



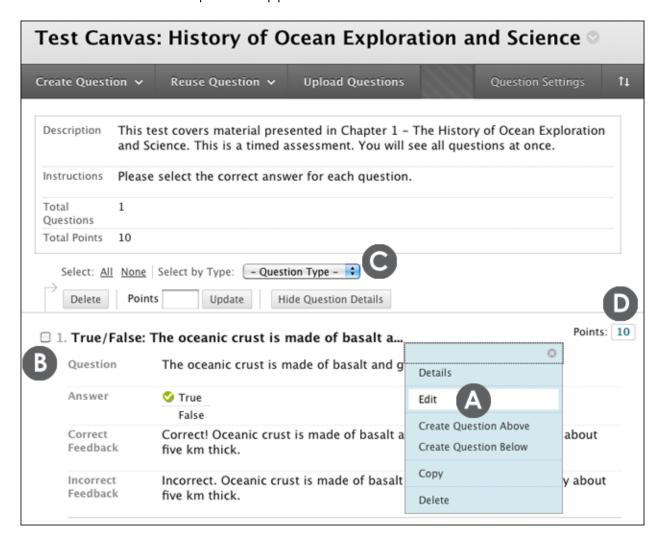
QUICK STEPS: Creating True/False Questions

1. On the Create Question drop-down list, select True/False.



- 2. On the **Create/Edit True/False Question** page, type the **Question Text**. You can format the question with the content editor.
- 3. Select the correct answer by selecting the **True** or **False** option.
- 4. Optionally, type **Feedback** for correct and incorrect answers.

5. Click **Submit**. The question appears on the **Test Canvas** under the header.



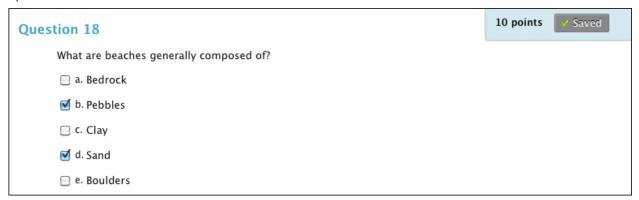
- A. At any time, you can edit or delete a question from the **Test Canvas**. Access the question's contextual menu and select **Edit** to make changes to the question, answers, and feedback.
- B. Delete or update points for all selected questions. Include questions by selecting the check box.
- C. Select questions by type. For example, select all True/False questions.
- D. Update the points for individual questions.

Multiple Choice or Multiple Answer Questions

With Multiple Choice questions, students select one correct answer. Text boxes for 4 answers are provided by default, but you can add up to 20 answers. Multiple Choice questions are graded automatically and are eligible for partial or negative credit options.

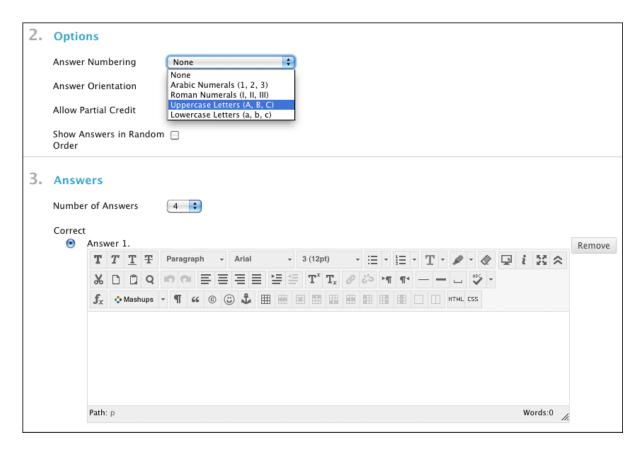


If you want students to select multiple correct answers, create a Multiple Answer question.



QUICK STEPS: Creating Multiple Choice or Multiple Answer Questions

- On the Create Question drop-down list, select Multiple Choice or Multiple Answer. In this example, we will create a Multiple Choice question.
- 2. On the **Create/Edit Multiple Choice Question** page, type the **Question Text**. You can format the question with the content editor.
- 3. You can select **Options**, such as how answers are numbered.
- 4. Select **Number of Answers** from the drop-down list. You can delete any answer box by clicking **Remove** to the right of the box.
- 5. Type answers in the **Answer** text boxes.
- 6. Select the **Correct** answer. For a Multiple Answer question, select all correct answers.
- 7. If you selected **Provide Feedback for Individual Answers** in the test's question settings, you can add custom feedback for each answer.
- 8. Click Submit.



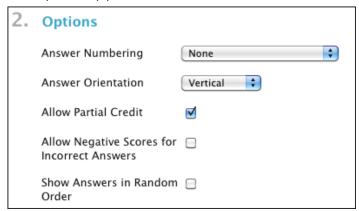
Partial and Negative Credit for Multiple Choice and Multiple Answer Questions

You can specify partial or negative credit for Multiple Choice and Multiple Answer questions. You can allow partial credit for an answer that is partially correct. Negative credit is used to discourage guessing.

NOTE: You must enable the options to specify partial and negative credit on the **Question Settings** page to use them on individual questions.

QUICK STEPS: Specifying Partial or Negative Credit for a Question

- 1. On the **Test Canvas**, create or edit a Multiple Choice or Multiple Answer question.
- 2. Under **Options**, select the **Allow Partial Credit** check box.
- 3. Optionally, select the **Allow Negative Scores for Incorrect Answers** check box. This option appears after **Allow Partial Credit** is selected.

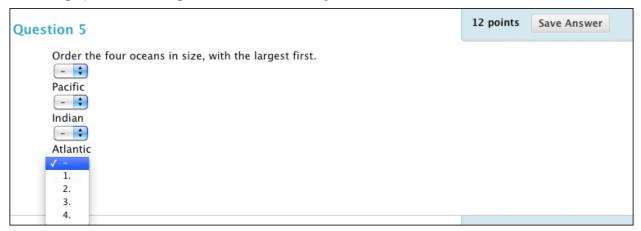


- 4. In the **Partial Credit** % text box following each incorrect answer, type a value for partial credit. This number is read as a percent. For example, typing 50 gives the student 50% of the question's possible points for selecting that answer. Zero is an acceptable value.
- 5. To assign negative credit to an answer, type a negative number in the **Partial Credit** % text box. For example, typing **-50** subtracts 50% of the question's possible points from a student's total grade for selecting that answer. Zero is an acceptable value.
- 6. Click Submit.

Ordering Questions

When creating an Ordering question, you add the answers in the correct order and then set the display order.

Ordering questions are graded automatically.

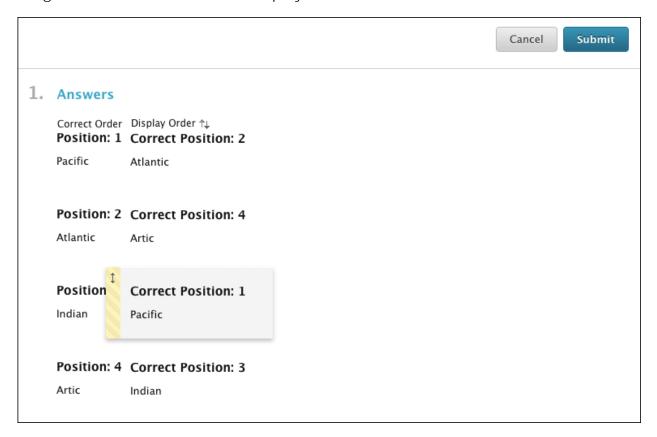


QUICK STEPS: Creating Ordering Questions

- 1. On the Create Question drop-down list, select Ordering.
- 2. On the **Create/Edit Ordering Question** page, type the **Question Text**. You can format the question with the content editor.
- 3. Select **Options**, such as how answers are numbered or whether to **Allow Partial Credit**.
- 4. Select **Number of Answers** from the drop-down list.
- 5. Type answers in the **Answer** text boxes in the correct order.
- 6. Click Next.
- 7. Use the drag-and-drop function to arrange the display order for the answers. Alternatively, use the Keyboard Accessible Reordering tool to arrange the answers.
- 8. Optionally, type **Feedback** for correct and incorrect answers.
- 9. Click Submit.

Arranging the Display Order

Point to an answer to show its double-tipped arrow—or handle—that you can use to drag the answer into the desired display order.



Partial Credit for Ordering Questions

You can specify partial credit for Ordering questions, giving a portion of the question's possible points to students whose order of answers is partially correct.

NOTE: You must enable the options to specify partial credit on the **Question Settings** page in order to use it on individual questions.

QUICK STEPS: Specifying Partial Credit for Ordering Questions

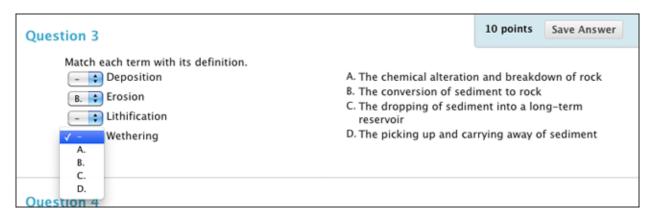
- 1. On the **Test Canvas**, create or edit an Ordering question.
- 2. Under **Options**, select the **Allow Partial Credit** check box.

The amount of partial credit will be assigned automatically, depending on the question's possible points and the number of answers.

Matching Questions

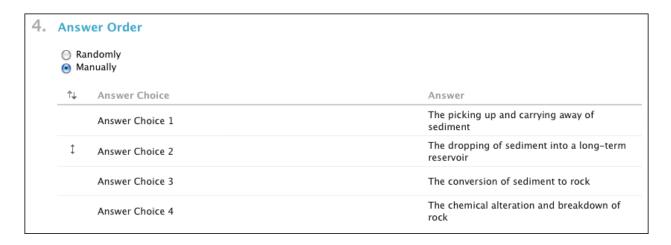
Matching questions ask students to pair items in one column to items in another column. A Matching question may include a different number of items in either the questions column or in the answers column to make the question more difficult. Questions and answers are defined in the first step of creating the question and then matched to each other in the second step.

Matching questions are graded automatically and are eligible for partial or negative credit options.



QUICK STEPS: Creating Matching Questions

- 1. On the **Create Question** drop-down list, select **Matching**.
- 2. On the **Create/Edit Matching Question** page, type the **Question Text**. You can format the question with the content editor.
- 3. Select **Options**, such as how answers are numbered or whether to **Allow Partial Credit**.
- 4. □SelectNumber of Questions from the drop-down list. The minimum number of question items is 4 and the maximum is 20.
- 5. Type question-answer sets in the **Question/Answer Pair** text boxes.
- Optionally, you can select Add unmatched answer choices and specify a number to increase the question's difficulty.
- 7. For **Answer Order**, drag answers to the positions you want them to appear in the test question.
- 8. Optionally, type **Feedback** for correct and incorrect answers.
- 9. Click Submit.



Be sure to vary the order of the answer items from the question items, if answers are not shown in a random order. If there are more answer items than question items, at least one answer item is not a match for any question items.

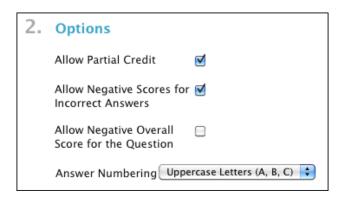
Partial and Negative Credit for Matching Questions

You can specify partial or negative credit for Matching questions. Partial credit rewards students whose answer demonstrates incomplete mastery of the material. Negative credit is used to discourage guessing.

NOTE: You must enable the options to specify partial or negative credit on the **Question Settings** page in order to use them on individual questions.

QUICK STEPS: Specifying Partial or Negative Credit on Matching Questions

- 1. On the **Test Canvas**, create or edit a Matching question.
- 2. Under Options, select the Allow Partial Credit check box.
- 3. Optionally, select the **Allow Negative Scores for Incorrect Answers** check box to assign penalties for incorrect matches.
- 4. Optionally, select the **Allow Negative Overall Score for the Question** check box to allow a negative total for the question. Selecting this option means that the student could earn a score below zero for the question.



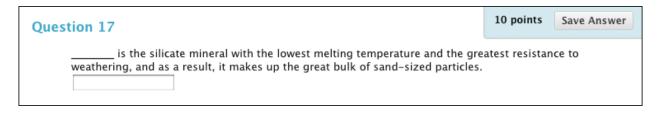
NOTE: The options to allow negative scores will not appear unless the option to allow partial credit is selected.

- 5. Partial credit is automatically distributed to equal 100%. To change the distribution, type a number in the **Partial Credit** % text box below each question/answer pair. This number is read as a percent. For instance, typing **25** will give the student 25% of the question's possible points for selecting that match. Zero is an acceptable value, but the total partial credit percentages must add up to 100. Clicking **Update Partial Credit** % will redistribute the values evenly.
- 6. To assign negative credit to an answer, type a negative number in the **Negative Credit** % text box. For instance, typing **-25** will subtract 25% of the question's possible points from a student's total grade for selecting that match. Zero is an acceptable value.
- 7. Click Submit.

Fill in the Blank Questions

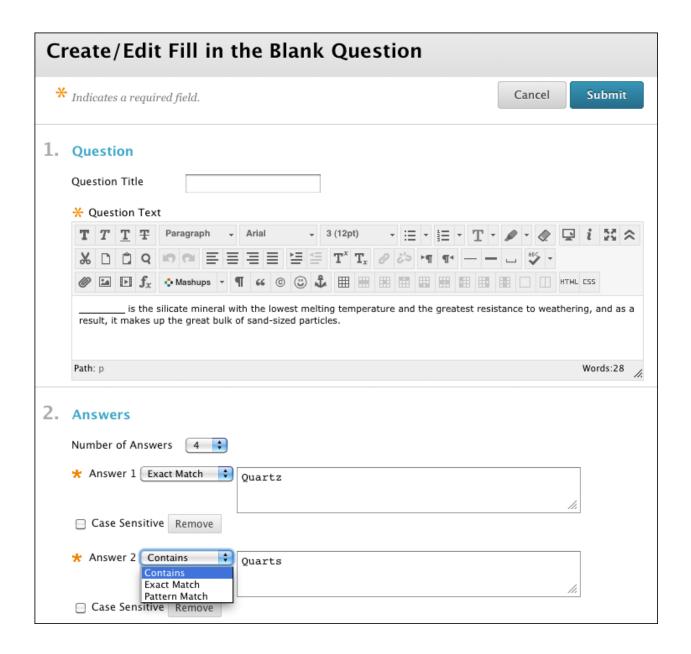
Fill in the blank questions consist of a phrase, sentence, or paragraph with a blank space indicating where the student should provide the missing word or words. You can use Fill in Multiple Blanks Questions to create a question with multiple answers.

Fill in the Blank questions are graded automatically. Answers are scored based on whether the student answer matches the correct answers you provide. You can require student answers to match exactly, contain part of the correct answer, or match a pattern that you specify. You choose whether or not the answer is case sensitive.



QUICK STEPS: Creating Fill in the Blank Questions

- 1. On the Create Question drop-down list, select Fill in the Blank.
- 2. On the **Create/Edit Fill in the Blank Question** page, type the **Question Text**. You can format the question with the content editor. Be sure the question contains a blank for students to fill.
- 3. Select **Number of Answers** from the drop-down list.
- 4. Type possible answers in the **Answer** text boxes. You can have up to 20 variations.
- 5. Select **Exact Match**, **Contains**, or **Pattern Match** from the drop down to specify how the answers will be evaluated against student answers.
- 6. Optionally, type **Feedback** for correct and incorrect answers.
- 7. Click Submit.



About Creating Answers

Keep the answers simple and limited to as few words as possible. Limit answers to one word to avoid extra spaces between words or the order of the words causing a student answer to be scored as incorrect.

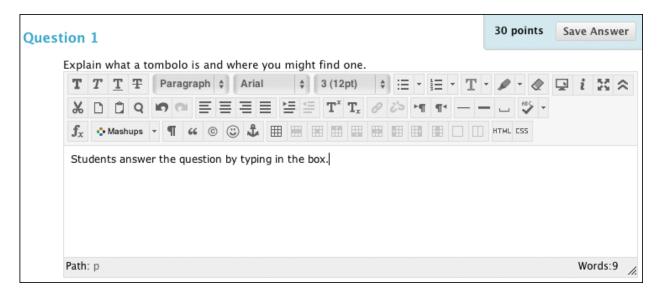
• Select Contains from the drop-down list in the answer to allow for abbreviations or partial answers. This option counts the student's answer as correct if it includes the word or words you specify. For example, set up a single answer that contains Franklin so that Benjamin Franklin, Franklin, B Franklin, B. Franklin, and Ben Franklin are all counted as correct answers. This eliminates the need for you to list all acceptable possibilities for the answer Benjamin Franklin.

•	Provide additional answers that allow for common spelling errors or select Pattern Match from the drop-down list in the answer to create a regular expression that allows for spelling variations. See the <i>Assessments: Part Two</i> manual for more information on pattern match.	

Essay Questions

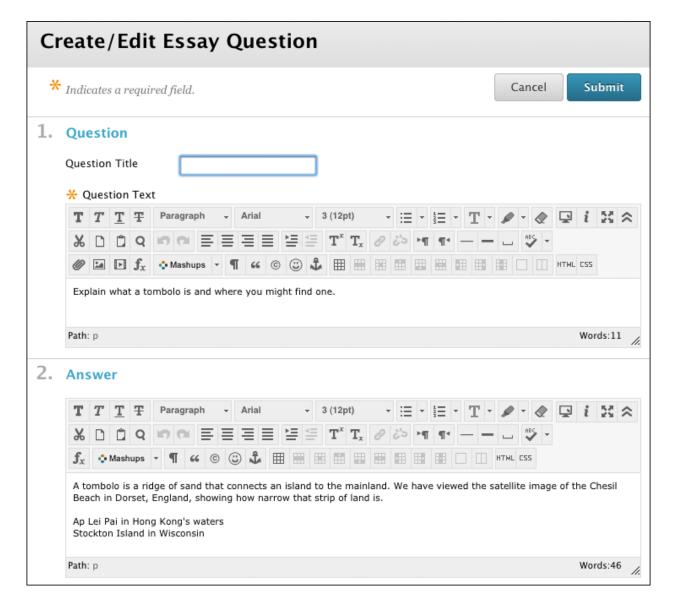
Essay questions require students to type an answer in a text box. Text can be typed directly in the text box or pasted in from another application, such as a simple text editor like Notepad or TextEdit.

Essay questions are graded manually.



QUICK STEPS: Creating Essay Questions

- 1. On the **Create Question** drop-down list, select **Essay**.
- 2. On the **Create/Edit Essay Question** page, type the **Question Text**. You can format the question with the content editor.
- 3. Optionally, type a sample **Answer**.
- 4. Optionally, click **Add Rubric** to use a rubric for grading, enter **Categories**, **Topics**, **Levels of Difficulty**, or **Keywords**, or type **Instructor Notes**.
- 5. Click Submit.



You can include a sample answer, which appears to students after they have submitted their tests and are viewing their results. You can use the sample answer as a reference when grading the essays.

Essay questions are not graded automatically. To grade an Essay question, you must review the attempt through the Grade Center and assign a score. Test scores are not available to students until the essay questions are graded manually.

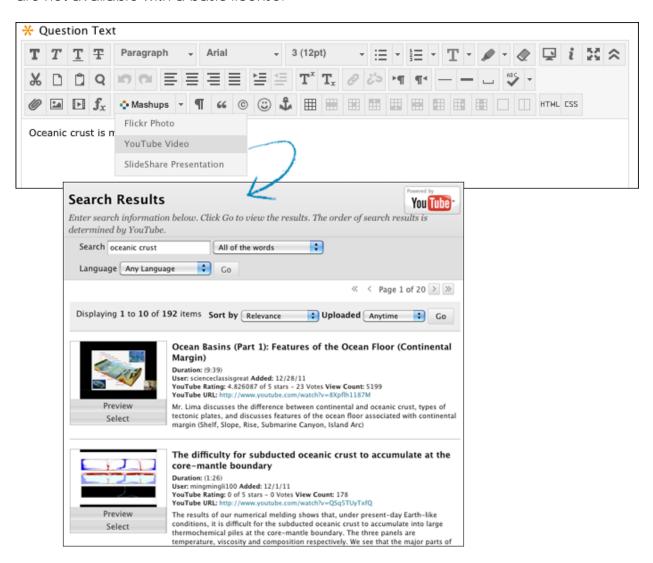
Best Practice: YouTube™ Questions

Test higher levels of learning by adding videos to your assessments. Video is ideal for providing visual cues and testing observation skills, evaluation skills, and comprehension.

Use the **Mashups** function in the content editor to add YouTube $^{\text{TM}}$ videos to your test questions.

Note: After selecting a YouTube video, choose **No** for the **Show YouTube Information** option if you do not want to show YouTube's suggested videos at the end of playback.

A mashup combines elements from two or more sources. When you view a YouTube[™] video in a Blackboard Learn course as part of the course content, you are experiencing a mashup. Mashups also include Flickr® photos and SlideShare presentations. Mashups are not available with a basic license.

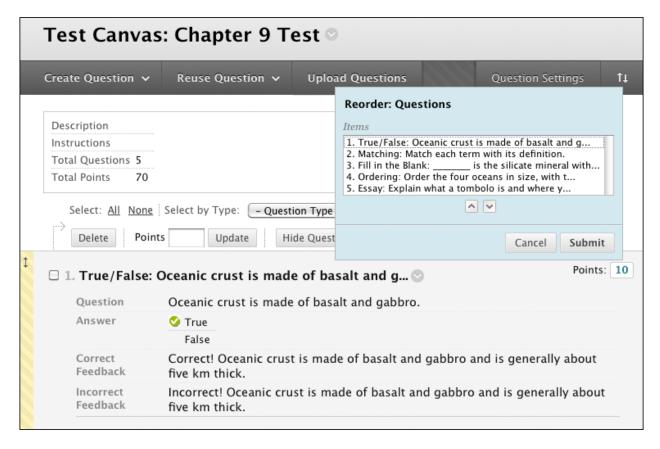


Ordering the Test Questions

The final step in creating a test is to order the questions. By default, questions are presented to students in the same order they were added to the test. If the order of the questions is not important, skip this step.

You can change the order of questions after a test is deployed without affecting grades on existing submissions.

In addition, when a test is deployed or made available to students, you can choose to display the questions randomly each time the test is taken.



Reorder questions on the **Test Canvas** by pointing to an item to show the double-tipped arrow and then dragging it to its new location.

Alternatively, use the Keyboard Accessible Reordering tool on the action bar. Select a question and use the up and down arrows below the title box to adjust the order.

Hands-on Activity



For this activity, use your Practice Course.

Use the Tests tool:

- Create a test.
- Select the test's question settings.
- Add four to six questions.

Best Practice: Use Tests as a Teaching Tool

In online teaching, the role of an instructor often shifts toward guide and mentor. By using online assessments, you have the opportunity to use a test as a teaching tool, rather than purely as an evaluation mechanism.

Looking at Tests in a New Way

Traditionally, assessments measure knowledge at a specific point in time. However, assessments can be used as tools to improve subsequent learning.

- Pre-tests provide a snapshot of students' current understanding of a topic and prime them for receiving new knowledge. Students can derive personal satisfaction by comparing their pre-test scores with a post-test score.
- Tests that allow students more than one attempt provide opportunities for relearning and reassessment. Instructions can improve retention and comprehension by providing students with answer feedback and special assignments between test attempts.

Frequent Testing and Motivation

Frequent tests not only assess what students know, but also enhance later retention, a phenomenon known as the testing effect. In an experiment, students either took repeated quizzes or were permitted to study the material repeatedly. Students in the former group performed better on a delayed test of their knowledge. The study-only group had read the passage about 14 times, but recalled less than the repeated testing group, which had read the passage only 3.4 times.

"Clearly, testing enhances long-term retention through some mechanism that both different from and more effective than restudy alone." 2

Many studies show similar results, including one that shows frequent testing resulted in higher examination grades, especially for students with low GPAs and high levels of procrastination behavior.³ Frequent tests give students the motivation to study at regular intervals during the semester, which results in better long-term retention than cramming.

²Roediger, H. L. & Karpicke, J. D. (2006). Test-enhanced learning: Taking memory tests improves long-term retention. *Psychological Science*, 17, issue 3.

³Tuckman, B. (2000). Using frequent testing to increase students' motivation to achieve. Paper presented at the 7th biannual International Conference on Motivation, Leuven, Belgium. Retrieved November 2, 2006 from http://dennislearningcenter.osu.edu/belgium-paper/BWT-belgium-paper.htm.

Frequent opportunities for students to test their knowledge can be especially effective in an online course. Inform students they will be tested often with less emphasis placed on the grades obtained and more emphasis on the learning process.

Feedback

Students often state they need timely and high-quality interaction with their instructors. In "Seven Principles for Good Practice in Undergraduate Education" Chickering and Gamson (1987) identify prompt feedback as one of the principles. One efficient way to accomplish this interaction is by creating feedback for online test questions. While the score itself is feedback, students will find your comments valuable. In Blackboard Learn, you can provide automatic feedback for each answer, such as:

- Praise for correct answers
- Reasons why an answer is incorrect—a teachable moment
- References to textbook pages or online course content to help students learn the material for incorrect answers
- Appropriate humor

By developing a testing strategy that uses frequent opportunities for students to test themselves, feedback for learning, and an emphasis on long-term retention, you may see improved student outcomes.

Sources:

Chickering, A. W. & Gamson, Z. F. (1987). Seven principles for good practice in undergraduate education. American Association of Higher Education Bulletin, 3-7.

Roediger, H. L. & Karpicke, J. D. (2006). Test-enhanced learning: Taking memory tests improves long-term retention. *Psychological Science*, 17, issue 3.

Runyon, D. & Von Holzen, R. (2003). Effective assessment techniques for online courses. Educause Conference Presentation. Retrieved November 2, 2006 from http://www.educause.edu/LibraryDetailPage/666?ID=EDU03150.

Tuckman, B. (2000). Using frequent testing to increase students' motivation to achieve. Paper presented at the 7th biannual International Conference on Motivation, Leuven, Belgium. Retrieved November 2, 2006 from http://dennislearningcenter.osu.edu/belgium-paper/BWT-belgium-paper.htm.

4: Deploying Tests

Now that you have learned how to create tests and add questions, the next step is to deploy the test, which means to add the test to a content area, learning module, lesson plan, or folder, and make it available to students. We will go through the steps for adding a test to a content area.

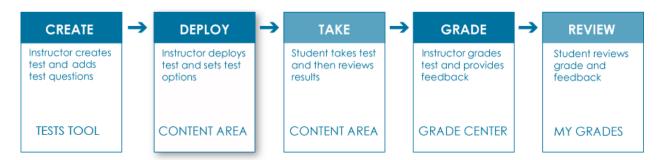
Learning Outcomes

After completing this section, you will be able to:

- Add a test to a content area.
- Set test options based on pedagogical objectives.

The Assessment Lifecycle

The second stage in the assessment lifecycle involves deploying the test.



There are two overall steps in deploying a test:

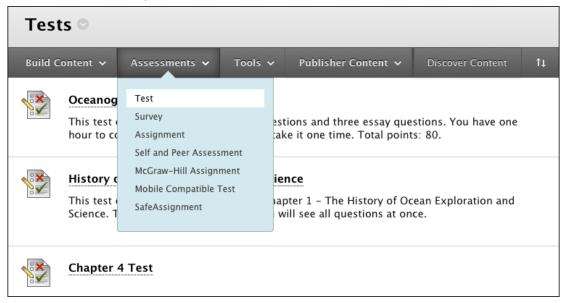
- Add the test to a content area.
- Make the test available to students by selecting test options.

Adding Tests to Content Areas

You can add each test only once to a specific content area, learning module, lesson plan, or folder. In the Grade Center, a column is created automatically for each test you deploy in your course.

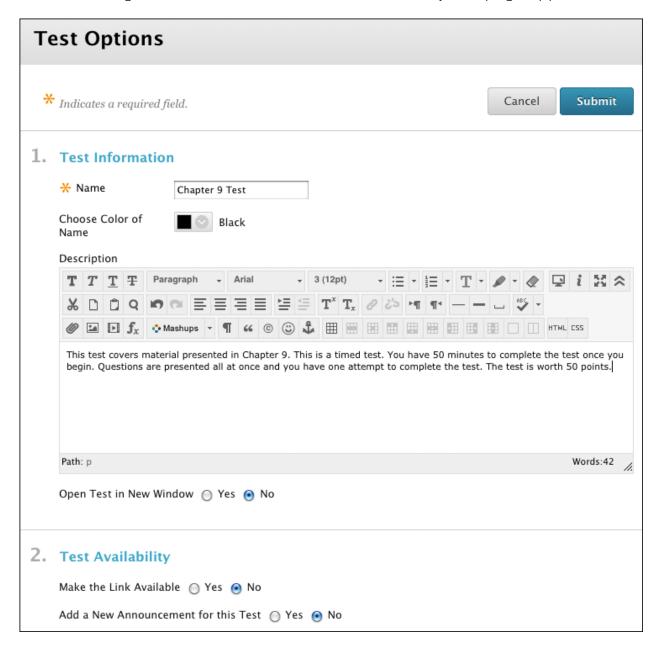
QUICK STEPS: Adding a Test to a Content Area

- 1. Ensure **Edit Mode** is **ON** and access the content area where the test will be added.
- 2. On the action bar, point to **Assessments** and select **Test**.



- 3. On the Create Test page, select a test from the Add Test box.
- 4. Click Submit.

After an existing test is added to a content area, the **Test Options** page appears.



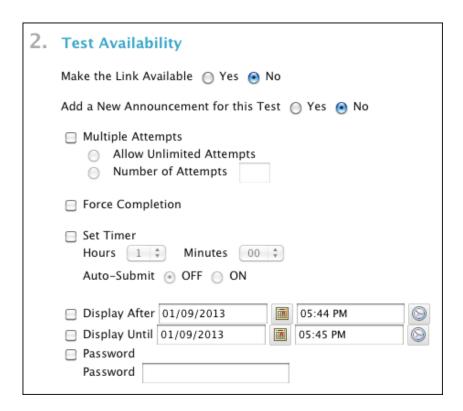
Setting Test Options

The **Test Options** page allows you to control the test's settings, including instructions, availability, feedback, timer options, and presentation.

If the name or description of the test is changed, the changes appear in the content area and the Grade Center column is updated with the new name.

QUICK STEPS: Setting Test Availability

- 1. Select the **Yes** option for **Make the Link Available**, which allows students to access the test.
 - **NOTE**: If a display date is selected (see Display After or Display Until below), that setting is used in conjunction with the link availability setting.
- 2. To Add a New Announcement for This Test, select Yes. The announcement text is generated automatically and includes the test location. If an announcement has already been added for this test, the date and time of the most recent announcement is shown.
- 3. To permit students to take the test more than once, select Multiple Attempts and choose whether to Allow Unlimited Attempts, or select and specify a Number of Attempts. Use the Grade Center settings to determine which score to use. Left unselected, students are allowed one attempt.
- 4. Choose **Force Completion** to require students to finish the test in one sitting, rather than being able to save and resume their work later.
- 5. Optionally, **Set Timer Hours** to place a time limit on the test. Turn on **Auto-Submit** to automatically save and submit the test when the timer expires. Leaving it off allows students to continue beyond the time limit. All students' times are recorded, and a timer is visible to them during the test.
- 6. You can set tests to display on a specific date and time and to stop displaying on a specific date and time. Select the **Display After** and **Display Until** check boxes to enable the date and time selections. Type dates and times in the boxes or use the pop-up **Date Selection Calendar** and **Time Selection Menu** to select dates and times. Display restrictions do not affect the test's availability, only when it appears. The link to the test must still be made available.
- 7. Optionally, you can require a **Password** to access the test. Passwords are limited to 15 characters and are case-sensitive.



Due Date

If you use grading periods in the Grade Center, selecting a due date for a test allows you to easily include that test in a grading period.

The due date option does not remove a student's ability to access a test after the date and time set here (that is managed by Display Until, explained above), but attempts completed after the due date are marked as late submissions.

Self-Assessment Options

By default, a newly created test is included in the calculations in the Grade Center. You can turn the test into a self-assessment by hiding students' scores in the Grade Center.



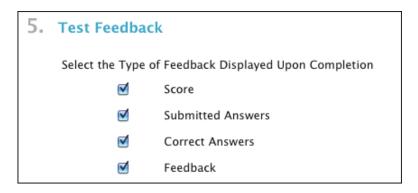
If you select **Hide Results for this Test Completely from Instructor and the Grade Center**, the test is **not** included in calculations and the total grade is not affected in the Grade Center. In this case, you cannot see the students' answers to questions. The Grade

Center column only indicates the test has been completed by displaying a check mark in the cell.

The self-assessment option allows students to take tests to reinforce learning without feeling pressure about a score affecting their total grades. Select all of the options under **Test Feedback** so students are able to see how they did.

Test Feedback Options

To maximize learning potential, provide students with correct answers and feedback.



You can change these options at any point. For example, if students will be taking the test at different times, you can initially to display only the score. When all students have taken the test, make submitted answers, correct answers, and feedback available.

Test Presentation Options

To prevent students from referring back to previous questions, select **One at Time** and **Prohibit Backtracking**. If **All at Once** is selected, the entire test appears on one screen and students may have to scroll down to answer questions.

To reduce the potential for academic dishonesty, select **Randomize Questions**. Each time a student takes the test, the questions are presented in a different order.

Hands-on Activity



For this activity, use your Practice Course.

From the **Assessments** content area, access the following quizzes and edit the settings as directed:

Practice Quiz

- Make the quiz available to students.
- Allow three attempts.
- Do not include the score in the Grade Center.

Unit 4 Quiz

- Add an announcement to alert students to its availability.
- Set the timer and turn on Auto-Submit.
- Change the **Test Presentation** mode to **All at Once**.

5: Grading Tests

Blackboard Learn grades all question types automatically except the following:

- Short answer
- Essay
- File response

From the Grade Center, you view the test results and grade these question types manually.

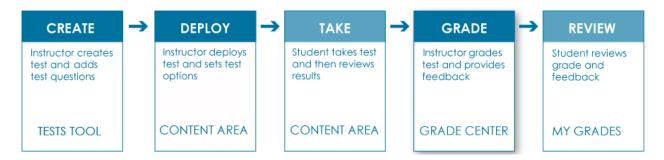
Learning Objectives

After completing this section, you will be able to:

- Explain the grading and regrading processes.
- Assign grades.
- Override grades.
- Clear attempts.
- View test statistics.

The Assessment Lifecycle

The fourth stage in the assessment lifecycle involves grading the test.



Grading involves:

- Scoring any questions that require manual grading.
- Reviewing automatically scored questions.
- Providing students with feedback.

Viewing and Grading Tests

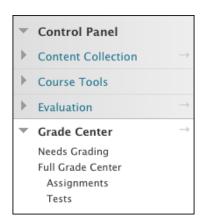
Some types of questions, such as True/False and Multiple Choice, are graded automatically, while others, such as Essay questions, are graded manually. You can adjust a grade for an automatically graded question. For example, if a student defends an answer selection successfully, you can edit the grade for the question.

NOTE: If you associated rubrics with any Essay, File Response, or Short Answer questions, see the *Using Rubrics* manual for more information on grading.

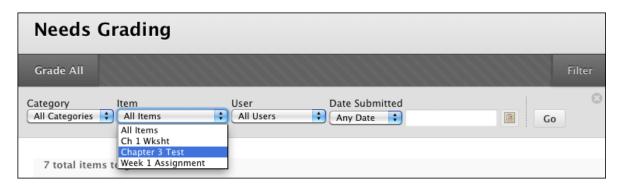
You can access tests that are ready for grading from the Needs Grading page or from the Grade Center. To learn more about the Needs Grading page, see the Needs Grading manual.

QUICK STEPS: Accessing the Grade Test Page From the Needs Grading Page

 On the Control Panel, expand the Grade Center section and select Needs Grading.

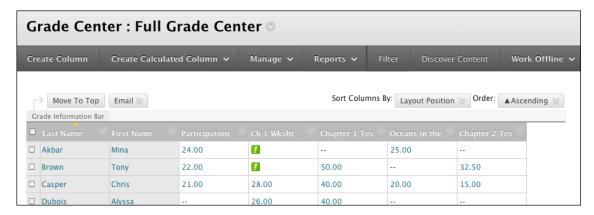


- 2. To grade a specific test, use the Item drop-down and select the test's name, then click **Go**.
- 3. Click **Grade All** on the action bar to begin grading.



QUICK STEPS: Accessing the Grade Test Page From the Grade Center

- On the Control Panel, expand the Grade Center section and select Full Grade Center or the Tests Smart View.
- 2. Locate a test column that contains needs grading icons (!!).

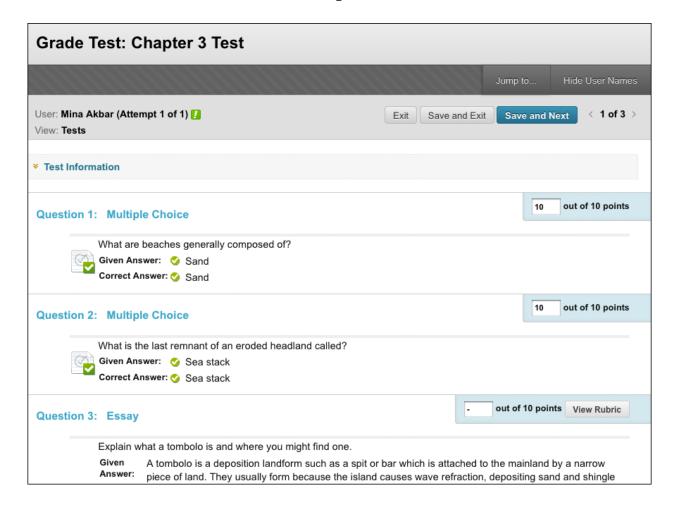


- 3. Point to the test's column header and access its contextual menu.
- 4. Select **Grade Attempts**. The **Grade Test** page appears, showing the first student's attempt. Scroll through all attempts by using **View Next** and **View Previous**.



QUICK STEPS: Grading Tests

- On the Grade Test page, review the student's answers and grade any questions that require manual grading. If a rubric is associated with an Essay, File Response, or Short Answer question, click View Rubric to use the rubric to grade that question.
- 2. Optionally, type **Feedback to User** and **Grading Notes**. You can use the content editor functions to format the text and include files, images, links, multimedia, and mashups.
- 3. Click **Save and Exit**. You are returned to the **Needs Grading** page or the **Grade Center**. If available, click **Save and Next** to go to the next test.



NOTE: No score appears at the top of the page because an essay requires manual grading.

You can edit any question's score from this page. The new score for the test will appear in the Grade Center cell.

Viewing and Grading by Question

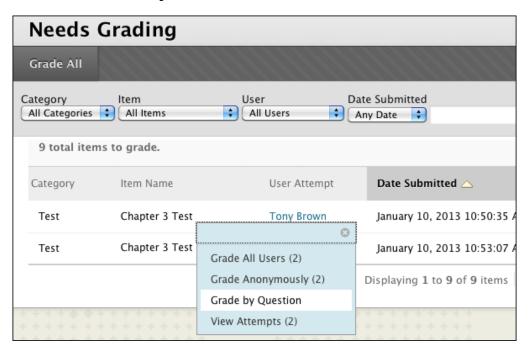
You can view and grade tests by question, which allows you to view and score the same question for each student in succession.

Grading by question allows you to concentrate on the answers for a single question at a time, and formulate an idea of how the group performed on that particular question. Grading by question is also useful if you need to revisit a question that requires a score adjustment for a large number of students.

You can access the **Grade Questions** page from the **Needs Grading** page or the Grade Center. To learn more about the **Needs Grading** page, see the *Needs Grading* manual.

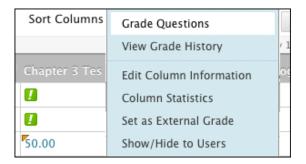
QUICK STEPS: Accessing the Grade Questions Page From the Needs Grading Page

- On the Control Panel, expand the Grade Center section and select Needs Grading.
- 2. Locate an attempt for the test you want to grade and access its contextual menu.
- 3. Click Grade by Question.



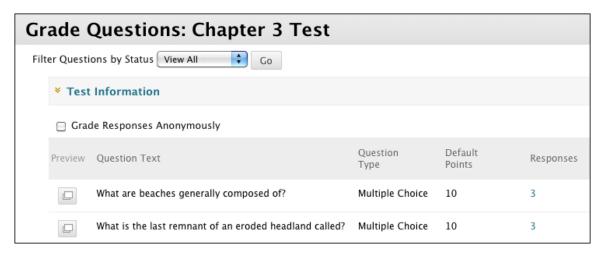
QUICK STEPS: Accessing the Grade Questions Page From the Grade Center

- 1. In the **Grade Center**, access the contextual menu for a test's column heading.
- Select Grade Questions.



QUICK STEPS: Grading by Question

1. On the **Grade Questions** page, select the number in the **Responses** column for the question you want to grade.



- 2. On the **Grade Responses** page, expand the **Question Information** to view the question, view feedback, edit the question, edit the test, or give full credit.
- 3. Click Edit by each student response to grade it.
- 4. Type the **Score**. Click **View Rubric** if you associated a rubric with this question.
- 5. Optionally, type **Response Feedback**. Use the content editor functions to format the text and include files, images, links, multimedia, and mashups.
- 6. Click **Submit** to save the grade and feedback.
- 7. Click **Back to Questions** when all student responses are graded.

NOTE: A test remains in **Needs Grading** status until grading is complete.

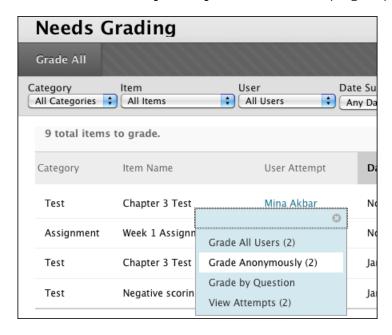
Grading Anonymously

Grading anonymously ensures impartial evaluation of student work. You can choose to grade tests anonymously, or, if you are grading by question, to grade subjective questions such as Essay, File Response, and Short Answer anonymously.

In anonymous grading, all identifying information is hidden. A number, such as Student 8, identifies students.

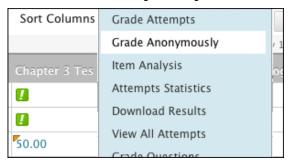
QUICK STEPS: Grading Anonymously From the Needs Grading Page

- 1. Access a test attempt's contextual menu.
- 2. Select **Grade Anonymously**. The **Grade Test** page appears.



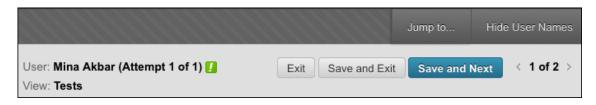
QUICK STEPS: Grading Anonymously From the Grade Center

- 1. Access a test's contextual menu.
- 2. Select **Grade Anonymously**. The **Grade Test** page appears.



QUICK STEPS: Grading Anonymously From the Grade Responses or Grade Attempt Pages

- 1. On the action bar, click **Hide User Names**.
- 2. Click **OK** in the pop-up window to verify the action. If grading was in progress, any unsaved changes to the open attempt are lost. The Grade Test page refreshes and all identifying information is hidden.
- 3. To go back to grading with student names visible, click **Show User Names** on the action bar.



Triggering Automatic Regrading

You can perform grading and editing functions on tests even when submissions exist. Tasks such as giving full credit for questions, changing the point value for questions, changing the correct answer choice, and deleting and editing questions will cause all existing test attempts to be regraded.

Question edits that do not result in automatic regrading include:

- Editing the wording of a question or answer.□□
- Reordering questions.

Giving or Removing Full Credit

You can give all students full credit for a question for any reason, such as if you determine a question was poorly worded or confusing. Subsequent submissions are also given full credit. After giving full credit, you can **Remove Full Credit** to revert to the automatic grade or to a previously entered manual grade.

QUICK STEPS: Giving Full Credit

1. In the Grade Center, access the contextual menu for a column heading and select **Grade Questions**.

-OR-

On the **Needs Grading** page, access a test's contextual menu and select **Grade** by **Question**.

- 2. On the **Grade Questions** page, you can filter the questions by status: graded, needs grading, or in progress. You may also select the check box for **Grade Responses Anonymously**, if needed.
- 3. For each question, click the number in the **Responses** column.
- 4. On the **Grade Responses** page, expand the **Question Information** link to view the question.
- Click Give Full Credit to assign full credit for the question. If full credit has already been assigned and you want to remove it, click Remove Full Credit. The question reverts to the automatic grade or a previously entered manual grade.
- 6. Click **Back to Questions** to return to the **Grade Questions** page.

Changing the Point Value of Questions

You can change the point value for one question at a time or for several at once. New grades are recalculated for all previously submitted tests and any attempts in progress.

QUICK STEPS: Changing the Point Value for Several Questions at Once

1. Access the **Test Canvas**.

On the **Control Panel**, expand the **Course Tools** section and select **Tests**, **Surveys**, **and Pools** and then select **Tests**. Either build a new test or access an existing test's contextual menu and select **Edit**.

-OR-

Go to the course area where a test is deployed, access its contextual menu, and select **Edit the Test**.

- 2. Select the check box for each question requiring a change.
- 3. On the action bar, type a number in the **Points** box.
- 4. Click **Update** or **Update** and **Regrade** to make your changes.



QUICK STEPS: Changing the Point Value for a Single Question

- 1. On the **Test Canvas**, click a question's current point value.
- 2. In the **Update Points** pop-up, edit the points, set the question as **Extra Credit**, or give **Full Credit**.
- 3. Click **Submit** or **Submit and Regrade** to make your changes.

NOTE: To remove a question's **Extra Credit** or **Full Credit** designation, clear the appropriate check box.

Deleting Questions and Regrading

You can delete questions from the **Test Canvas** before a test is deployed or after it is deployed. You can also delete a question if there are test submissions, which removes it from the test, along with any possible points earned. Test attempts are regraded as if the question had not been included in the test.

NOTE: If any students are in the process of taking a test, you will not be able to delete questions until they have submitted their work and the test is no longer in progress.

QUICK STEPS: Deleting Questions and Regrading

- 1. Access the **Test Canvas**.
- 2. Select the check box for each question to delete.
- 3. Click **Delete** or **Delete and Regrade**.



- 62 -

Editing Questions When Test Submissions Exist

You can edit questions from the **Test Canvas** at any time. After students have submitted test attempts, you can edit the wording of a question or answer, or reorder questions without affecting existing grades. Changing the correct answer choice of a question causes all existing test attempts to be regraded.

QUICK STEPS: Editing Questions When Test Submissions Exist

- 1. Access the Test Canvas.
- 2. Access the contextual menu for the test you want to edit and select **Edit**.
- 3. Access the contextual menu for the question you want to edit and select Edit.
- 4. Make changes to the question and click **Submit and Update Attempts**.

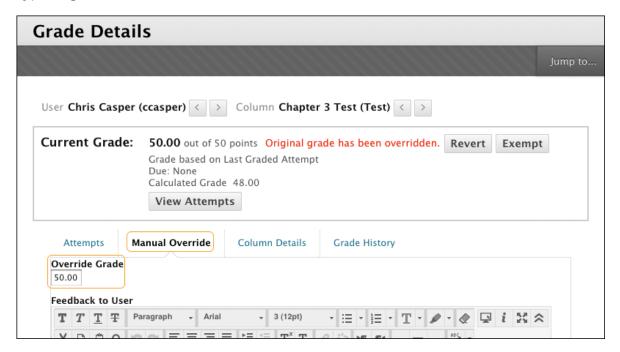
NOTE: You can also edit questions if you are grading by question. Expand the **Question Information** section and click **Edit Question**.

Overriding Grades

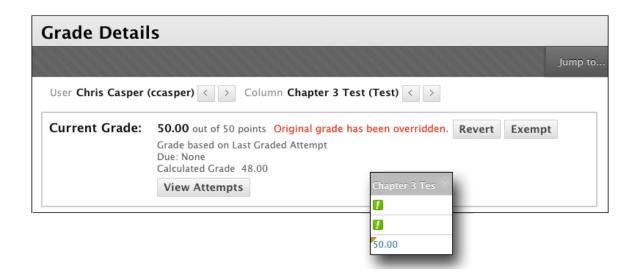
Use the override function to ignore the results of all attempts and display a grade you manually enter. The override grade takes precedence over all other grade entries, including attempts a student submits after the override grade is entered.

QUICK STEPS: Overriding Test Grades

- 1. In the Grade Center, point to the cell containing the student's graded test to override.
- Access the cell's contextual menu and select View Grade Details.
- 3. On the **Grade Details** page, select the **Manual Override** tab.
- 4. Type a grade in the **Override Grade** box.



- 5. Optionally, type **Feedback to User** that explains the grade change and **Grading Notes** to yourself. Use the content editor functions to format the text and include files, images, links, multimedia, and mashups.
- 6. Click **Save**. The updated **Grade Details** page appears.



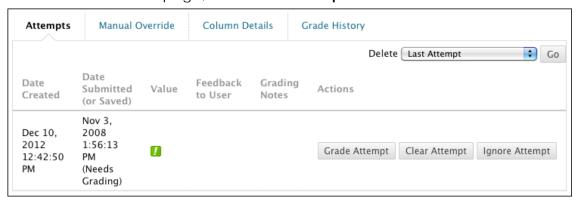
In the Grade Center column for the test, the new grade is shown with an **Override** icon in the cell's corner, indicating the grade has been modified.

Clearing Attempts

You can clear a test attempt, allowing a student to retake a test. For example, if a student encountered technical problems and only partially completed a test, clear the grade to allow a retake. If you clear a grade that has a previous attempt, the previous attempt is now the grade.

QUICK STEPS: Clearing a Test Attempt

- 1. In the Grade Center, point to the cell containing a student's graded test to clear.
- Access the cell's contextual menu and select View Grade Details.
- 3. On the Grade Details page, click Clear Attempt.



- 4. A warning message appears. Click **OK** to continue. The grade is cleared on the **Grade Details** page and the action is recorded under **Grade History**. The grade is also cleared in the Grade Center column.
- 5. Click **Return to Grade Center** at the bottom of the page or use the breadcrumbs.

NOTE: The **Ignore Attempt** function allows you to not include the attempt's score in that student's grade calculations. The submission will not count against the maximum number of attempts. Ignoring an attempt applies only to an individual student, not to an entire group's submission.

Frequently Asked Questions

In the following table, learn about test exemptions.

Question	Answer
In the Grade Center, is it possible to make a student exempt from a test?	Yes, you can use test exemptions in the Grade Center. For example, if students perform at a certain level on written assignments, you can offer a test exemption for the next test. Grades that are exempt are not factored into the final grade and will not count against them.
	From the student's cell in the test column, select Exempt Grade from the contextual menu. A blue square appears in the cell representing the exemption. Clear the exemption using the same contextual menu.

Hands-on Activity



For this activity, use your Practice Course.

Grade Center Tasks

- The Unit 1 Quiz has an essay question. In the Grade Center, there are submissions waiting to be graded. Grade two submissions and check the results of your grading in the Grade Center.
- Clear Henry Wagner's Unit 4 Quiz attempt.
- Edit the Unit 2 Quiz grade for Sandra Scott.

6: Viewing Statistics

Statistics help you evaluate the effectiveness of your assessments. The available reports and their uses are:

Statistical Report	Information Provided	For
Column Statistics	Overall class performance on the Grade Center item, including average score and standard deviation. Lists the number of submissions for the item that are in progress or need grading.	Tests Surveys Assignments Graded discussions, wikis, blogs, journals
Attempts Statistics	Average score and distribution of student responses for each question.	Tests Surveys
Item Analysis	Provides statistics on overall test performance and individual questions. Identifies questions that might be poor discriminators of student performance. You can edit questions directly from the item analysis tool.	Tests

The following sections describe each of the statistical reports in detail.

Column Statistics

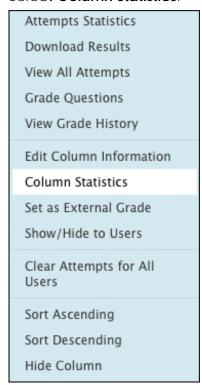
For each test in the Grade Center, you can view column statistics on overall class performance. The statistical information includes the following:

- Statistics, such as standard deviation and average score.
- How many attempts are in progress, need grading, or are exempt.
- Grade distribution.

Use this information to see how well your students learned the material. In addition, you can use it to compare the performance of your current class to other sections or previous terms.

QUICK STEPS: Viewing Column Statistics

- 1. In the Grade Center, access the contextual menu for a column.
- Select Column Statistics.



- 3. On the **Column Statistics** page, review the statistics.
- 4. To return to the Grade Center, click **OK** at the bottom of the page or use the breadcrumbs.

The following table provides a definition for each item in the **Statistics** column.

Statistic	Definition
Count	The number of tests graded.
Minimum Value	The lowest score on the test.
Maximum Value	The highest score on the test.
Range	This range of scores provides a basic measure of variability of test scores.
Average	The sum of all scores divided by the number of scores.
Median	The score at the midpoint of the grade distribution; an equal number of scores fall above or below this score.
Standard Deviation	The measure of how far the scores deviate from the average score.
Variance	The measure of score dispersion—the square root of the variance is the standard deviation.

Attempts Statistics

Attempts statistics show you how students fared on each question. Since the overall quality of a test depends upon the quality of individual test questions, these statistics are also helpful in determining if content was unclear or questions were misinterpreted.

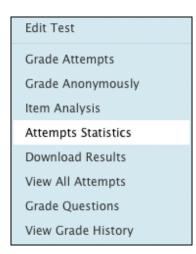
You can also use Attempts Statistics to view survey results.

The information provided includes the following:

- Average score for each question
- Number of graded student attempts
- Number of unanswered responses
- Distribution of student responses for each question

QUICK STEPS: Viewing Attempts Statistics

- 1. In the Grade Center, access the contextual menu for a column.
- 2. Select Attempts Statistics.
- 3. On the **Test Statistics** page, review the statistics.
- 4. To return to the Grade Center, click **OK** at the bottom of the page or use the breadcrumbs.



The average score for the test appears at the top of the page. The check marks indicate the correct answers.

ost statistic	cs: Chapter 1 Test	
Name	Chapter 1 Test	
Attempt Score	38.75	
Attempts	8 (Total of 8 attempts for this assessment)	
Graded Attempts	8	
Attempts that Need G	ading 0	
Instructions		
Alignments		
uestion 1: Multip	ole Choice	Average Score 8.75 point
Which ocean bas	in is a remnant of the universal ocean Panthalassa?	
Correct		Percent Answere
Arctic Atlantic Indian Pacific Unanswered		0%
		12.5%
		0% 87.5%
		uestion 2: Multip
Which sea is a re	emnant of a larger ocean that has closed up?	
Correct		Percent Answered
Baltic Se	a	12.5%
Bering S	ea	12.5%
✓ Black Se	a	62.5%
English	Channel	12.5%

Each possible answer is shown with a percentage, or response rate. For a Multiple Choice question, a high response rate to a particular incorrect answer may indicate a common misconception among students. Also, it can mean the right answer was not set correctly during test creation. A high response rate to an incorrect answer may also indicate a question was worded poorly.

- 73 -

Item Analysis

Item analysis provides statistics on overall test performance and individual test questions. This tool contains some of the same information as the Column Statistics and Attempts Statistics discussed earlier, but presents it in a way that helps you quickly evaluate the quality of each question and its ability to discriminate between students who understand the material and those who do not.

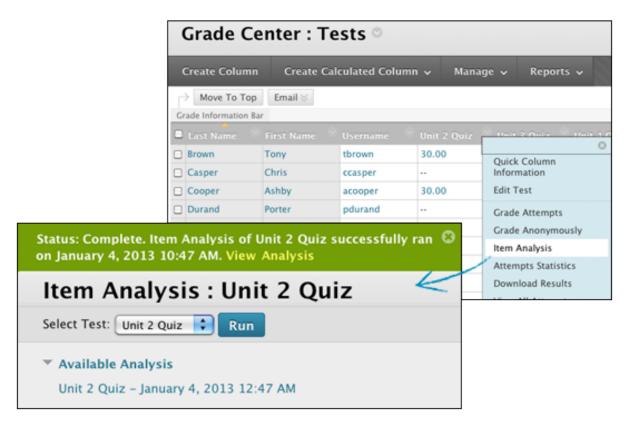
You can use item analysis to:

- Improve questions for future test administrations or to adjust credit on current attempts.
- Discuss test results with your class.
- Provide a basis for remedial work.
- Improve classroom instruction.

You can access item analysis in three locations within the assessment workflow. It is available in the contextual menu for a:

- Test deployed in a content area.
- Deployed test listed on the Tests page.
- Grade Center column.

You can run item analyses on deployed tests with submitted attempts, but not on surveys.



Access previously run item analyses under the **Available Analysis** heading or select a deployed test from the drop-down list and click **Run** to generate a new report. The new report's link appears under the **Available Analysis** heading or in the status receipt at the top of the page.

NOTE: For best results, run item analyses on single-attempt tests after all attempts have been submitted and all manually graded questions are scored. Interpret the item analysis data carefully and with the awareness that the statistics are influenced by the number of test attempts, the type of students taking the test, and chance errors.

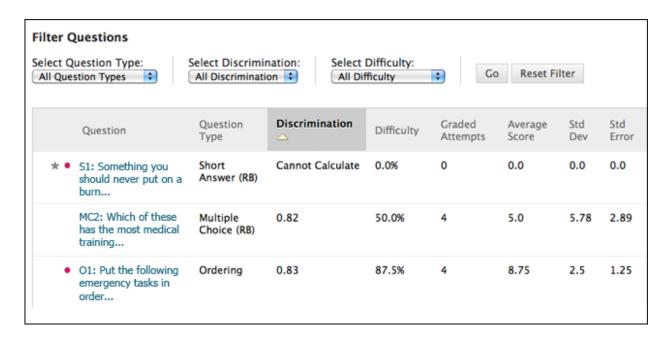
QUICK STEPS: How to Run an Item Analysis on a Test

You can run item analyses on tests that include single or multiple attempts, question sets, random blocks, auto-graded question types, and questions that need manual grading. For tests with manually graded questions that have not yet been assigned scores, statistics are generated only for the scored questions. After you manually grade questions, run the item analysis again. Statistics for the manually graded questions are generated and the test summary statistics are then updated.

- 1. Go to one of the following locations to access item analysis:
 - A test deployed in a content area.
 - A deployed test listed on the Tests page.

- A Grade Center column for a test.
- 2. Access the test's contextual menu.
- 3. Select Item Analysis.
- 4. In the **Select Test** drop-down list, select a test. Only deployed tests are listed.
- 5. Click Run.
- View the item analysis by clicking the new report's link under the Available
 Analysis heading or by clicking View Analysis in the status receipt at the top of the page.
- 7. Click on questions that are recommended for review indicated by red circles to investigate if the question is a good discriminator of student knowledge.

 Questions are flagged for review based on discrimination and difficulty levels.



NOTE: See the Assessments: Part Two manual for more information on the Item Analysis tool, including how to edit questions directly from the item analysis.

Hands-on Activity



For this activity, use your Practice Course.

Grade Center Tasks

- View Column Statistics for the Unit 2 Quiz. In which score range do most students fall? How many tests are still in progress?
- View Attempt Statistics for the Unit 2 Quiz to see how the group performed on individual questions. For Question 1, what percentage of students selected the correct answer?
- Run an item analysis for **Unit 2 Quiz**. What was the average score on the test? How many questions are recommended for review?

6: Workshop Wrap Up

The workshop wrap up provides the opportunity to reflect on what has been learned by focusing your attention on the key concepts presented in the workshop. Also, the next page includes a worksheet for brainstorming some ideas about implementing tests in your online course.

In this workshop, you learned how to do the following:

- Identify strategies that encourage academic honesty.
- Explain the overall steps for creating a test.
- Create a test and add the following types of questions: true/false, multiple choice, multiple answer, ordering, matching, fill-in-the-blank, and essay.
- Explain the value of adding video to questions.
- Set question settings and order test questions.
- Describe the importance of using tests as a teaching tool.
- Add a test to a content area and set test options based on pedagogical objectives.
- Explain the grading and regrading processes.
- Assign and override grades in the Grade Center, and clear test attempts.
- View test statistics.

Spotlight on Your Course

Now that you have experienced an online test and have seen the assessment lifecycle in detail, it is time to think about implementing tests in your course.

The first step is to take an inventory of the resources already available to you.

Resources	Notes
Print exams from a face-to- face course you have already taught	Create new test questions based on your print materials. Find out if assistance for this task is available.
Textbook test banks	Import them into Blackboard Learn
Other instructors	Are there other instructors in your department who can collaborate with you?
Online resources	Be discriminating—fully assess the quality of any online resource you find.

After you have created your online assessments, test your tests. Before deploying your test, preview it, answer questions as a student, and have a volunteer do the same. Keep the following points in mind:

- Have your students been notified of the time and date and location of the test?
- Are the instructions clear?
- Is the formatting easy to read?
- Is any of the wording unclear or ambiguous?
- Are the correct answers selected?
- Are appropriate points given for correct and incorrect answers?
- Are the test settings correct? Double check settings such as dates available and number of attempts.
- Has feedback been added to continue the learning process?