Video transcript: Student introduction to IT Services at The University of Manchester

0:03
We're IT services we look after much of the technology that powers the University of Manchester and the support services which come with it.

0:13
You can update your password, set up Duo 2 factor authentication or view your account details in the IT Account Manager Ed.

0:21
Your own Wi-Fi is available across campus and in university owned halls of residence.

0:26
You can set up Stay connected wherever you are on campus.

0:30
You get free help and support for University IT services, Andrew and Tech through our 24/7 phone line, online support portal Connect and in person support desks.

0:41
Support for Internet access in halls of residence is provided by our Hornet team reps based in the halls.

0:47
You have an e-mail account, which you can access through a web browser or e-mail apps on your phone or computer.

0:54
Find your study materials online at any time.

0:56
Log into the Canvas learning environment through My Manchester.

1:03
There are thousands of computers providing access to software and hundreds of printers all across campus for student use.

1:11
You can print from a university computer or your own laptop, phone or tablet.

1:16
You have access to apps anywhere, where you can browse all available software applications and a Microsoft 365 account which allows you to access and download Microsoft software for free.

1:27
You'll also have access to OneDrive, allowing you to securely save your documents and files in the cloud.

1:34
Most lectures are automatically recorded and will be available for you to view in our video portal.

1:39
For more information, visit our website or follow us on social media for news and updates.