

University of Manchester Q-Step Summer Project 2019

Ref: #19 UoMQStep 2019 Respect - Understanding Domestic Violence

For enquires, contact Dr Martin Prowse, martin.prowse@manchester.ac.uk (Lecturer) or the Q-Step general email – g-step@manchester.ac.uk

Organisation Name: Respect

Team/Department: Helplines

Address: 244-254 Cambridge Heath Road, London E2 9DA

Provisional title for project: Respect operates a number of phone lines for both men and women who either perpetrate or suffer from domestic violence. This project is to analyse both quantitative and qualitative data on the characteristics of the phone calls we receive on the Respect Phoneline (for men and women who perpetrate domestic violence) and the Men's Advice Line (for male victims of domestic violence) over the past year. The project intern will analyse data to help us gain a better understanding of how users found out about our phone lines, call frequencies and variations over time (focused on reducing missed call rates), worker categorizations and referrals (including to refuges), demographics and user responses.

Key words (up to 12): intimate partner violence; domestic violence; victims; perpetrators; phone lines; quantitative analysis; qualitative analysis.

Essential and desirable skills that the student would need to have:

Essential:

- Excellent analytical skills.
- Ability to understand the impact of domestic violence.
- Interest in the work Respect does, especially Helplines in particular.
- Understanding of the strengths and limitations of quantitative data.
- Ability to formulate different narratives based on the data analysis and identify the most realistic one.
- Good writing skills.
- Willingness to work collaboratively with practitioners.

Desirable:

- Experience with SPSS and how to transfer data from one platform to another. Our database is currently on the online website database provision by salesforce.com using a custom-built database we designed. Data can be exported to Excel and then to SPSS.
- Knowledge of the research terrain on domestic and intimate partner violence, particularly the debates about the connection between gender and intimate partner violence, or willingness and ability to understand and work with the complexity.

Where the work would be carried out: At the office site

Preferred selection method (interview or other method): Interview

Interview preference (on campus, remote, in your office): Either remote or at the office

Support and training offered by the organisation: Induction and line management support.

Any issues of data confidentiality and/or IPR that would need to be resolved:

The intern must take due care to ensure personal data is kept secure and confidential.

Supporting information:

1. This project would offer the opportunity to present findings to Respect board, who include significant national policy makers such as Police and Crime Commissioner for Northumbria and the Violence Against Women and Girls Commissioner for Brighton Council.
2. It would also offer the opportunity to write up the findings into a briefing paper for possible publication by Respect (naming the placement holder as author or co-author as relevant).
3. There would be the potential to present findings at the next national Respect conference either as a conference keynote or workshop presentation.

Financial assistance offered by the organisation: Not applicable