YOUR IT CHECKLIST

- Your IT account
- Get online
- Internet in your hall
- Support for your devices
- Email
- Lecture playback
- Finding a PC
- Printing
- File storage
- Online learning
- Software

www.its.manchester.ac.uk/students
Hello,

We’re IT Services. We look after much of the technology that powers The University of Manchester, and the support services that come with it.

We have all the services you’d expect, such as Wi-Fi, email, printing and online learning, plus other services you may not expect, like our lecture podcast services and 24/7 phone line.

Use the checklist provided to ensure you can access all our services.
Your IT account is ready and waiting for you...

To complete IT signup or update your password, visit:

www.manchester.ac.uk/iam

In using our services, you must comply with the IT Acceptable Use Policy which can be found here:

www.its.manchester.ac.uk/policy

The University is part of the eduroam wireless network, along with many other universities worldwide.

After initial setup, eduroam remembers who you are – so you don’t have to log in each time you go online. For setup instructions, visit:

www.its.manchester.ac.uk/eduroam
Wi-Fi is available across many university halls through the eduroam service (see previous page). All rooms also have a wired connection to our own internet service, Hornet.

Hornet connects all student rooms to the internet and also provides support for online gaming.

To find out more, visit:

www.manchester.ac.uk/hornet

Walk-up support desks in the main university libraries can offer guidance on using your personal devices on campus.

Bring along your mobile device and have one of our team help you set it up to connect to university systems and services.
You have a university email account which you can access on many different devices, including your own computer, phone or tablet.

www.its.manchester.ac.uk/email

Most lecture theatres feature recording technology so you can replay lectures to study and revise.

Last year, approximately 60,000 hours of lectures and events were recorded!

Access these by visiting: video.manchester.ac.uk/lectures
There are thousands of computers for students to use for free, across campus and in halls of residence.

Our largest PC clusters are clearly identified on campus maps.

You can print from a PC cluster and wirelessly from your own laptop, tablet or smartphone.

Printing is chargeable and you can easily credit your print account via the online ePayments system.
You have storage space for your work, which you can access through your web browser or one of the many computers in university PC clusters. It takes just a few seconds to make a copy of your work.

Find your study materials, course announcements and links to lecture podcasts online at any time.

Log in to the Blackboard learning environment through My Manchester, at: my.manchester.ac.uk

Please note – some schools or programmes may use alternative online learning environments. Details on how to access these will be provided to you by your school.
You have access to an extensive range of software, whether it's free, discounted or available on university computers.

You've got the basics like Microsoft Word, Excel and PowerPoint, plus other useful applications relevant to your course - whatever you're studying.

You can contact our Support Centre 24 hours a day, 7 days a week:
www.its.manchester.ac.uk/help
Tel: +44 (0)161 306 5544

Or visit us in person through one of the walk-up IT support desks in the Alan Gilbert Learning Commons, the Main Library or the Joule Library.
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