

MAY 2018

TLSO Bulletin

The Bulletin of the University's Teaching and Learning Support Office

1. TLSO Website/policy and procedure changes

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• Competition and Markets Authority (CMA) online training

A new Staff Learning and Development online course (code number TLCO400) 'Understanding the Requirements of the Competition and Markets Authority (CMA)' has been introduced, and University of Manchester staff members can access this at: <https://app.manchester.ac.uk/training/profile.aspx?unitid=8061&parentid=4&returnid=4&returntxt=Return%20To%20Search&returnOs=%3fterm%3dCMA%26org%3d0>

(Note: You will need to log into the training catalogue to access the relevant page. *Staff from collaborative/validated Partner institutions will not be able to access the training*).

This course is aimed at Programme Directors, staff in Marketing and Recruitment / Admission, as well as Teaching and Learning colleagues, at all levels of the University, particularly those responsible for undergraduate programmes. The course will ensure that staff understand the requirements of the Competition and Markets Authority (CMA) to provide accurate and timely information to applicants and registered students. The course will also help staff develop and enhance their knowledge with regards to the CMA requirements, how these relate specifically to their role and the University more generally. It will also help staff understand the implication of non-compliance and to identify additional sources of information, advice and support.

Information about the CMA is also available on the TLSO website at:

<http://www.staffnet.manchester.ac.uk/tlso/quality/development-programmes/cma/>

2. Periodic and Institutional Reviews

The latest version of the review schedule for internal programmes and collaborative provision for the next six years is available below:

- o [Periodic and institutional review schedule](#)



3. Peer Support

- **Peer Support's 20th Annual Celebration Evening**

On May 2nd, 2018, Peer Support held its Annual Celebration Evening at the Renaissance Hotel. The event celebrated all the achievements of our students and staff this year in providing Peer Support to every first-year undergraduate at the University of Manchester, along with a University-wide range of Peer-Led Initiatives.

The entire night was themed around Stellify, with glitter decorations, balloon pillars and arches, and an array of glowing centrepieces; we welcomed all our volunteers and thanked them for making Peer Support the success it is today.



Mechanical Engineering PASS were revealed as the winners of the Annual Peer Support Video Competition this year titled; "Advertise your scheme and tell us why it is unique." You can see the entries on the videos section of the [Peer Support Facebook page](#).

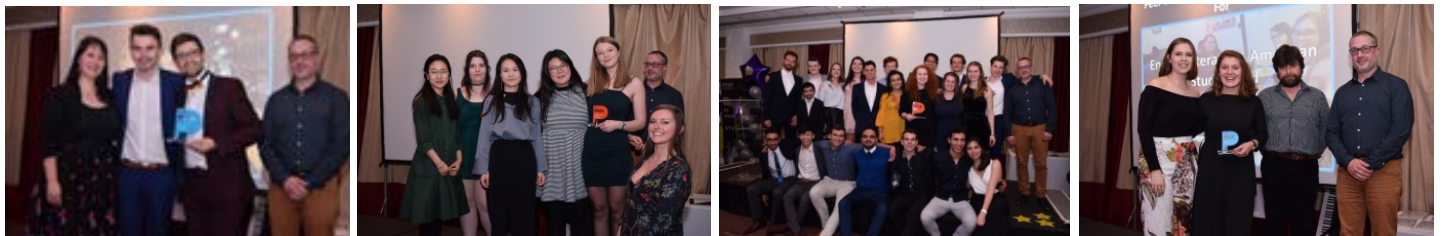
We also had the privilege of inviting back guest speaker, Lemn Sissay, Chancellor of the University, who engaged and inspired the entire room with a dramatic reading of his poem "Making a Difference". He also presented 31 Students with the Outstanding Contribution Award for those who had gone beyond their expected roles. Our winners were:

- **PASS Leaders:** *Mujtaba Jafferli, Aaron Sharma, Thomas Mossinac, Paul Arrondeau and Ignacio Salsas León, Aerospace Engineering. Bernardas Tenys and Abir Al Abani, Electrical and Electronic Engineering. Tanya Roberts and Gemma Copes, Nursing. Tom Bradley, Nick Powley, Yuxan Zhang and Zaid Ahmed Syed, Mechanical Engineering. Pierre Barnaud and Mike Crutchen, Computer Science. Sami Alabed and Josh Langley, Computer Science Year 2.*
- **Student Coordinators:** *Iliass Tanouti, Aerospace Engineering. Nourah Ali, Electrical and Electronic Engineering. Stephanie Taylor, Mechanical Engineering. Bokyoung Kim, Yuxin Luo and Yujue Yan, Linguistics and English Language. Andre Macapagal and Tamara Hassan, Optometry. Callum Mogridge, Psychology. Elvie Crowe and George Whitehead, French. Ryan Jones, German.*
- **Staff Coordinators:** *Charlotte Bolwell, Linguistics and English Language. Sue Huzar, Physics and Astronomy.*

3. Peer Support (continued)



We also announced the winners for our 'Scheme of the Year' and 'Scheme to Look Out for' Awards. This year they went to: Scheme of the Year; **Aerospace Engineering Pass** and **German Studies Peer Mentoring**. Scheme to Look out for; **Linguistics and English Language PASS** and **English Language, American Studies and Creative Writing Peer Mentoring**.



The Distinguished Achievement Award was presented, for only the second time, to Professor Louise Walker, School of Mathematics, in recognition of her ongoing and unfaltering dedication and passion to develop Peer Support and Student Engagement. We were overwhelmed by the energy in the room and by everything, we as Peer Support have achieved this year. We want to thank all who came and supported the event and hope we have your continued support.

We are now looking forward to Peer Support Celebration Evening 2019!



4. Information from other areas of the University: PGCert in Higher Education - update

We issued information about the programme in the last TLSO Bulletin but the ***closing date has been extended to June*** and the programme team would like to see a broader range of applications from all Faculties.

Applications are open for the PGCert in Higher Education programme 2018/19 entry and are welcome from academic staff and PSS colleagues. The programme is free to University of Manchester staff and can play an important role in enhancing your professional development.

Its aim is to help you think more critically about your contribution to the University, as well as to develop a better understanding of the sector-wide changes in the Higher Education landscape. For example, in January 2018, we were delighted to host a Q&A event with The President and Vice-Chancellor. This allowed current and former participants to speak in detail about the issues pertinent to the HE sector covered by the programme. Over 100 of your colleagues have graduated from the PGCert in HE since 2014.



The President and Vice-Chancellor awarding a graduation certificate to a colleague in December 2017.

The programme is coordinated through Manchester Institute of Education and delivered by colleagues from around the University.

There is a choice of course units that include topics such as:

- thinking critically about policy (and the ideologies that underpin it) at a time in which the sector moves towards unprecedented levels of institutional competition and comparison.
- looking at open practice, education and access, connecting open practices from across the University. Participants contribute to an open educational resource via an open publication.
- exploring a range of assessment and feedback techniques to suit a Faculty's evolving courses

If you would like to arrange a face to face meeting or phone conversation with Michael O'Donoghue, the Programme Director please email: pgcert-he@manchester.ac.uk.

A former participant - Jennifer O'Brien (Director of Social Responsibility, SEED) writes:

'This course has been so incredibly valuable. As you'd expect, the staff are utterly knowledgeable and approachable and the sessions well delivered and enjoyable. Moreover, the opportunity to share ideas and insights with colleagues from across the university has been priceless. The neat bit is that you can structure your learning and assessment around your current working practice and duties. Beyond the qualification, the PGCert is a genuine personal development opportunity that causes much valuable self-reflection'.

The deadline for applications this year is **Friday 29th June**.

Further information: Full details and an online application form are available at: [PG Cert in HE](#).

4. Information from other areas of the University: University of Manchester Image Competition - update

- *"Capture research through your eyes and take part to win £150" – competition for PGT and PGR students*

We noted in last month's Bulletin that the deadline for this competition 14th May. This has now been extended to **Monday 4th June**.

Further information is available at: Further information is available at:
<http://www.psr.s.manchester.ac.uk/images/>

5. Information from the Quality Assurance Agency (QAA)

- UK Standing Committee for Quality Assessment (UKSCQA) publishes new Quality Code Expectations and practices

In April, UKSCQA published the new Expectations and practices for the UK Quality Code for Higher Education. These will be supported by advice and guidance to help providers to interpret and apply the Quality Code. There are a number of consultation workshops being held to develop that advice and guidance. The Expectations and Practices document will form the basis of a fully revised UK Quality Code, which is scheduled for publication in November 2018.

Further information can be found on the QAA website at: [UK Standing Committee for Quality Assessment \(UKSCQA\) publishes new Quality Code Expectations and practices](#)

- **Office for Students now fully operational**

The Office for Students, the regulator for higher education in England, is now fully operational. Universities, colleges and other providers of higher education that wish to register with the Office for Students may now do so.

As of 1 April 2018, the QAA is formally the designated quality body in the new regulatory framework and is working with the Office for Students to design and implement the quality and assessment functions set out in the Higher Education and Research Act 2017.

For more information, visit the [Office for Students' website](#).

6. Contact

If you are aware of other staff members who would like to be added to the TLSO Bulletin mailing list to receive future editions of the Bulletin, please contact Miriam Graham (email m.graham@manchester.ac.uk).

If you are from a Collaborative Partner and you are having difficulties accessing any of the linked documents or web pages, please also contact Miriam Graham (m.graham@manchester.ac.uk).