

## University of Manchester Q-Step Summer Project 2018:

### Ref: #19 UoMQStep Manchester City Council Workforce Performance

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**Organisation name:** Manchester City Council

**Team/Department:** Human Resources and Organisational Development

**Address:** Manchester Town Hall Extension, Albert Square, Manchester, M60 2LA

**Provisional title for project:** Benchmarking workforce performance

#### Abstract:

The project would explore how Manchester compares to other GM authorities, Core Cities and London Boroughs when it comes to workforce metrics such as sickness absence, agency spend and our employee engagement levels and the impact internal initiatives have had on these metrics.

This project will be of particular interest and relevance to CIPD, Business Management and Research students and offers an excellent opportunity to look at how Councils operate and how a local authority uses data to take major decisions.

*Data sources:* Absence data from MCC and Xpert HR provisionally

**Key words:** Human Resources, Business Management

#### Essential and desirable skills:

**Essential:** Analysis, data manipulation, research.

**Desirable:** Innovation, willingness to learn.



**Where the work will be carried out:** Manchester Town Hall (Extension)

**Preferred selection method:** Interview

**Support and training offered by the organisation:**

A dedicated person will be available to support and guidance on excel will be provided.

**Supporting information:** N/A

**Financial assistance offered by the organisation:** None