



Dear Resident

**Welcome to the University of Manchester**, and especially to Ashburne Hall and Sheavyn House which will be your home from home for the forthcoming academic year. You have become part of a dynamic and active community of about 400 students from all over the world, and part of the larger community within Manchester. If this is your first time here then we are sure that you will make many new friends. Moving away from home and meeting new people can be a difficult and challenging time, but with between 10 to 20 other people in your flat/corridor you will quickly get to know others in the same situation.

To help you during your time here at Ashburne and Sheavyn we have the **Residential Life Team (ResLife)**. Members of the team are assigned to each of the flats and blocks and you will meet your flat or block Advisor within the first few days after arriving at the residence. We are here to help with any questions or problems relating to your accommodation and general living situation, promote Health and Safety awareness and also to help maintain some order and discipline so that everyone can enjoy a comfortable and pleasant environment in which to live, relax and of course to study.

Your **Flat or Block Residential Life Advisor (RLA)** will be your primary contact during your time here and will visit your flat regularly to check things are going ok and to pass on important information.

For urgent or emergency issues, you can also contact the Duty **RLA** between 6pm – 8am Monday-Friday and all day at weekends on **07768507405**.

Throughout the year we will also be posting news and information on our new official **Facebook** page [www.facebook.com/UoMResLife/?fref=nf](http://www.facebook.com/UoMResLife/?fref=nf).

Before arriving in Manchester, please familiarise yourself with the **Residences Guide** and the **Terms and Conditions of Residence** which contain a lot of useful information as well as advising you on things like what you can and cannot bring to Halls, and guidelines on acceptable behaviour and conduct whilst living in Halls. These are available for you to read on the Accommodation website at [www.accommodation.manchester.ac.uk](http://www.accommodation.manchester.ac.uk)- by accepting your place you are agreeing to abide by these regulations.

Your Halls' **JCR** will be set up at the start of the year and we will be looking for volunteers to come forward to organise events, trips and sports for our residents. Getting involved with your **JCR** is a great opportunity to meet lots of people, get involved with all sorts of events and gain some good experience for your future career - I would urge you put yourself forward!

If you have any questions, please feel free to contact us on the official Ashburne and Sheavyn Facebook page which I really advise you to join <https://www.facebook.com/groups/AshburneSheavyn2018/> or look on the Accommodation website On behalf of the **ResLife Team** I hope that you will enjoy your time living here and we look forward to welcoming you soon.

Yours sincerely  
Caitlin

Caitlin Clifford  
Residential Life Officer (RLO)