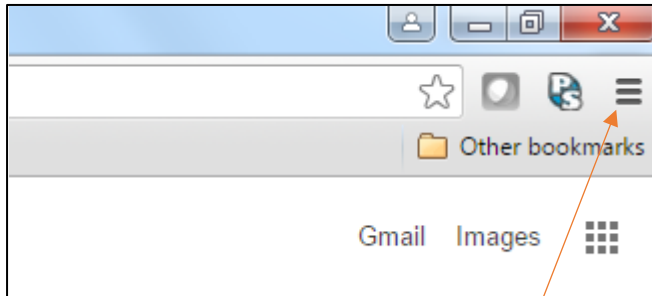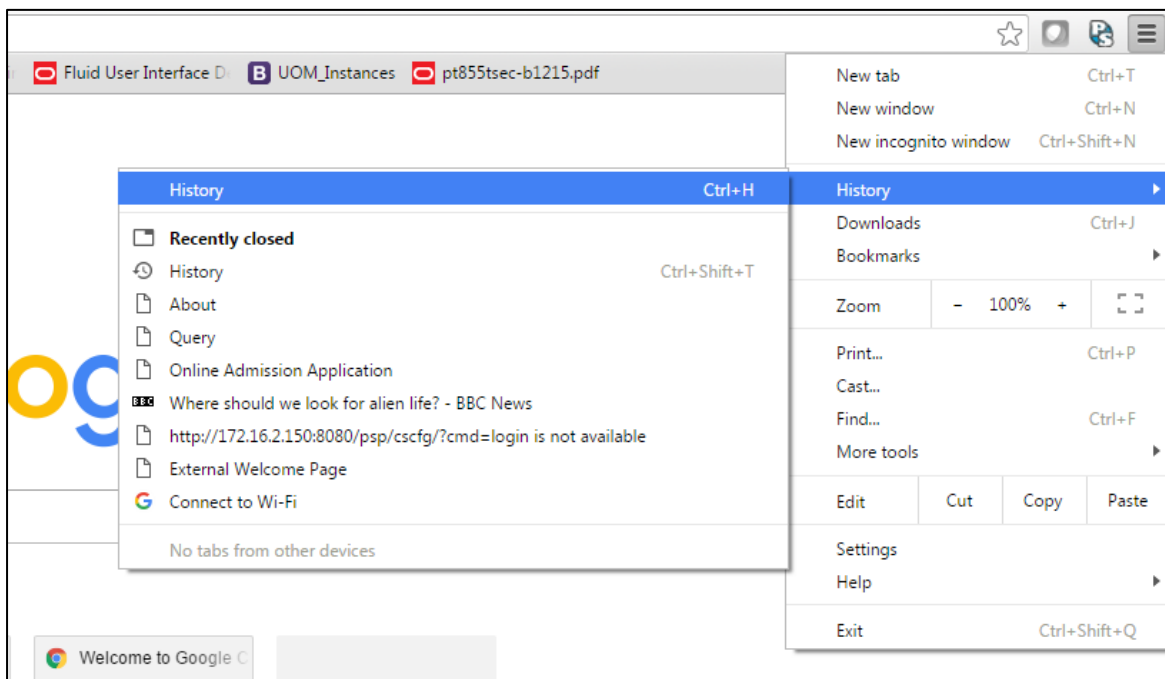# Deleting your browser cache

From time to time you may need to delete your browser cache and to close and re-open your browser. Below are the instructions for deleting your cache in Chrome, Internet Explorer and Firefox.
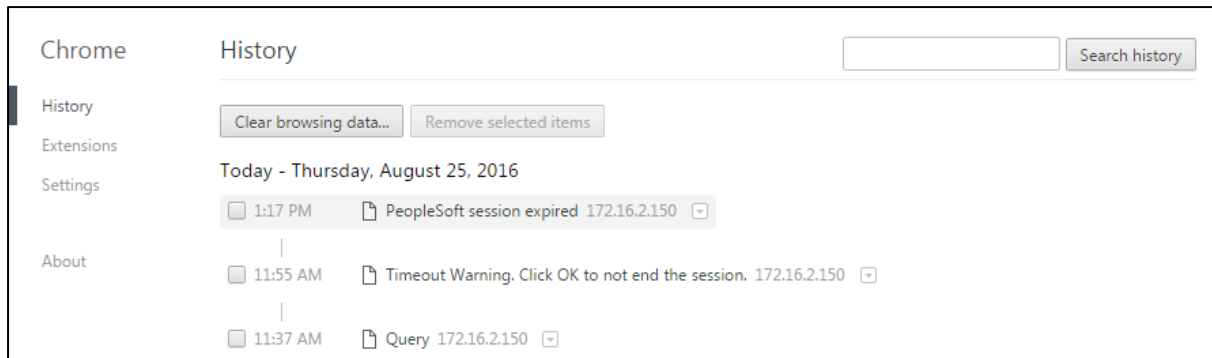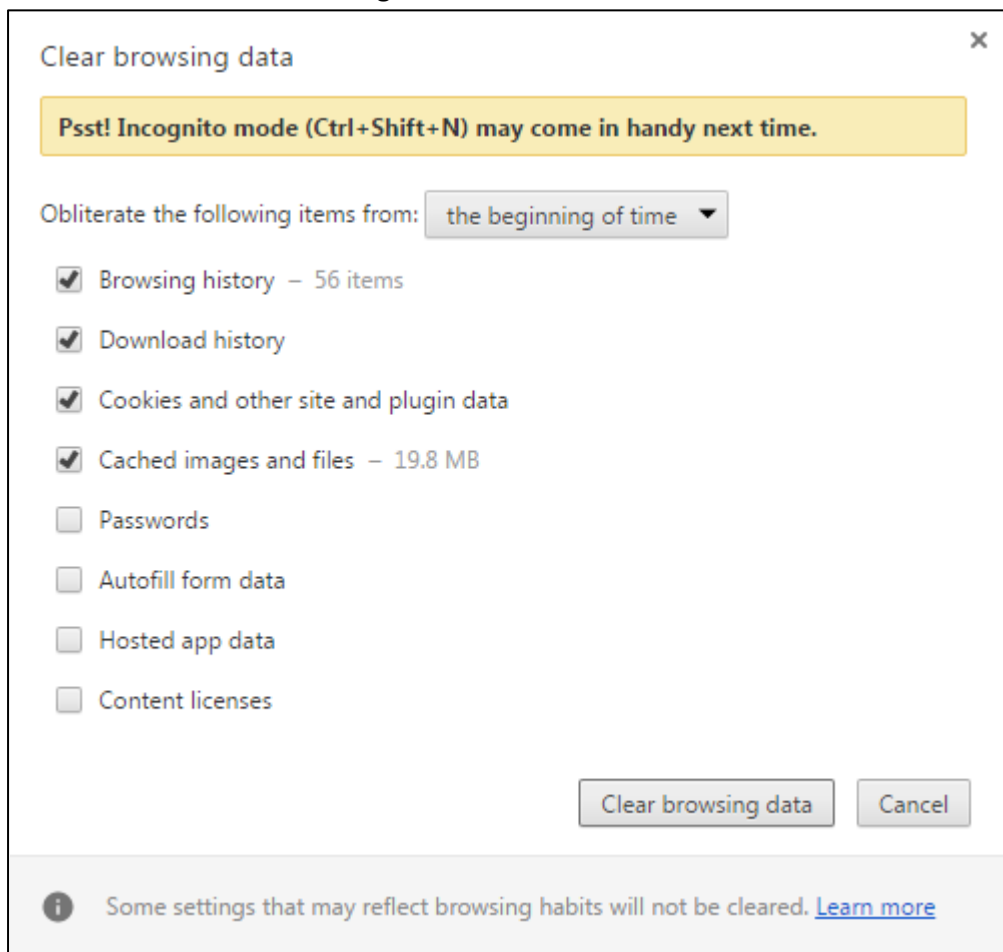
Chrome

Click the icon in the top right-hand corner.
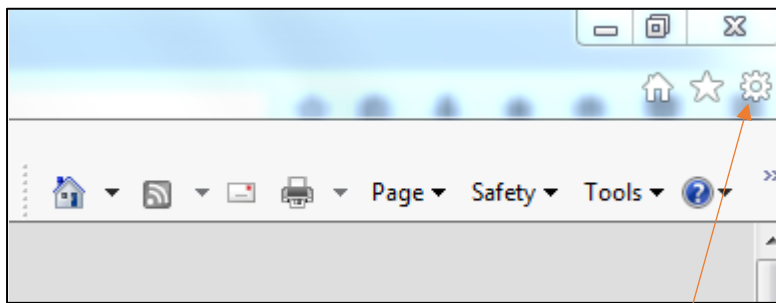

Next select History then History again.

Now click on the **Clear browsing data** button.

Clear browsing data

Psst! Incognito mode (Ctrl+Shift+N) may come in handy next time.

Obliterate the following items from: the beginning of time

☑ Browsing history − 56 items

☑ Download history

☑ Cookies and other site and plugin data

☑ Cached images and files − 19.8 MB

☐ Passwords

☐ Autofill form data

☐ Hosted app data

☐ Content licenses

Clear browsing data   Cancel

ⓘ Some settings that may reflect browsing habits will not be cleared. Learn more
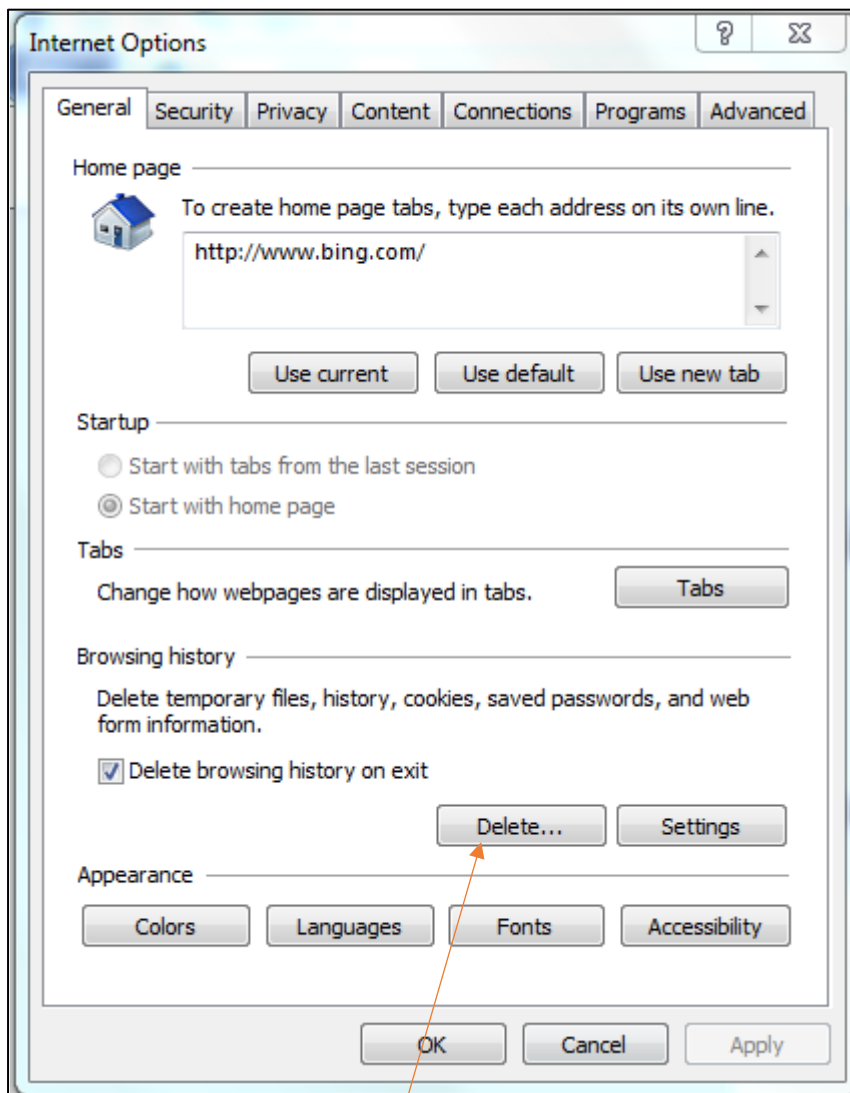
Select the **beginning of time** and click on **Clear browsing data**.

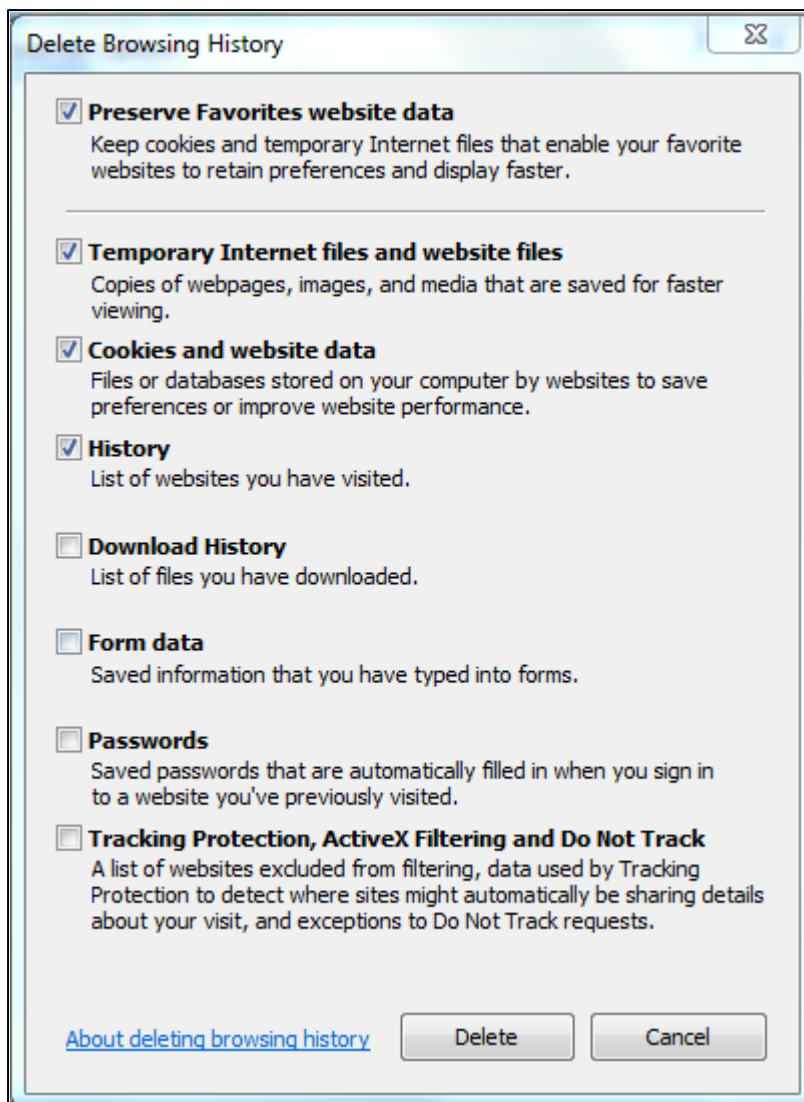Now please close and reopen your browser.

Internet Explorer

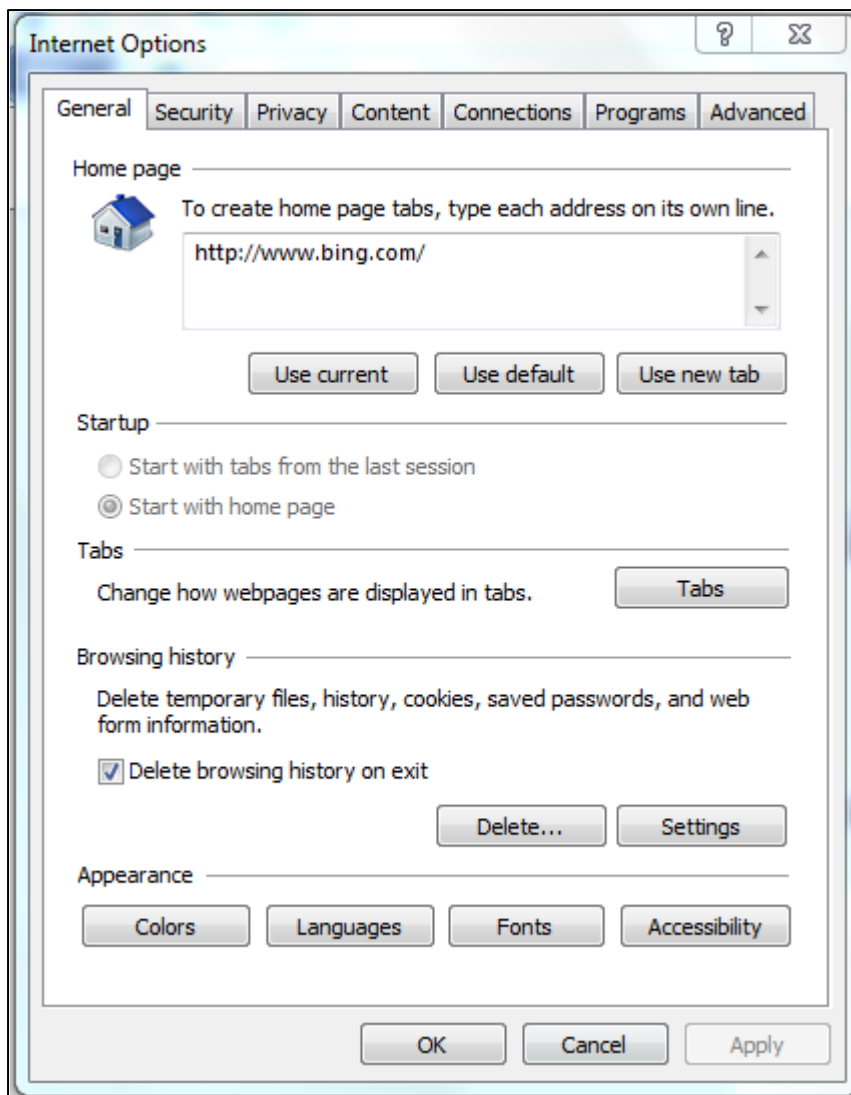Click on the cog-wheel icon in the top right-hand corner.

Now click on the **Delete** button.

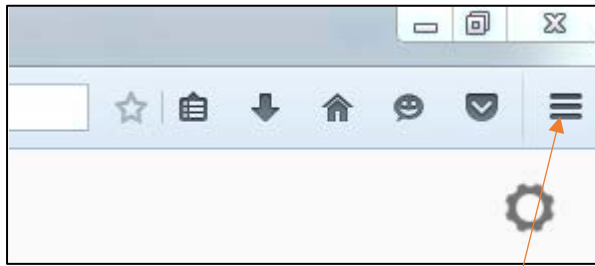Next select what to delete. As a minimum check the items shown above. Then click the **Delete** button.

Next this message should be displayed at the bottom of your screen and you will have returned to the page below.
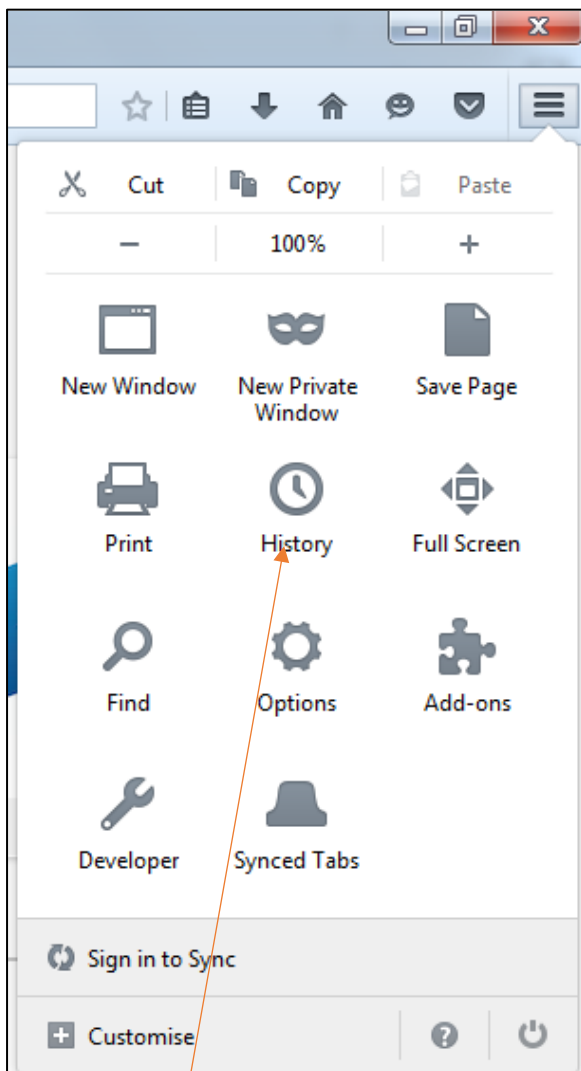
Now just click the **OK** button and please then close and re-open your browser.
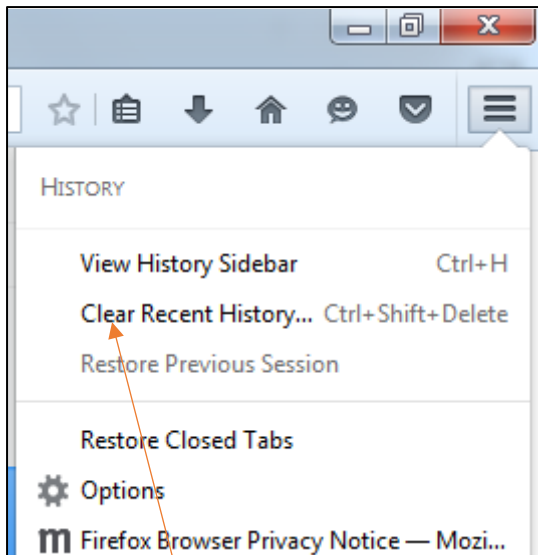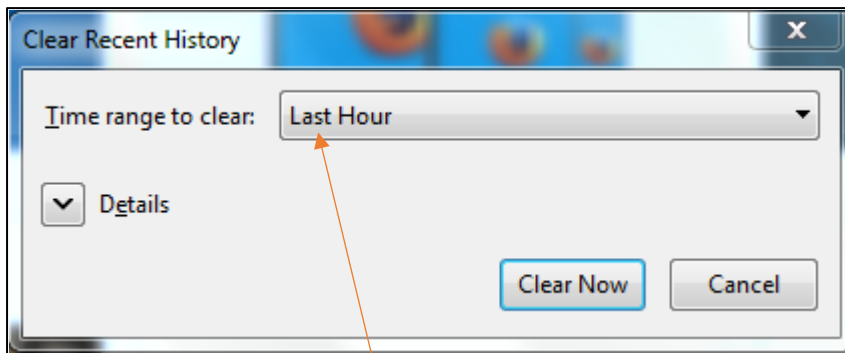
Firefox

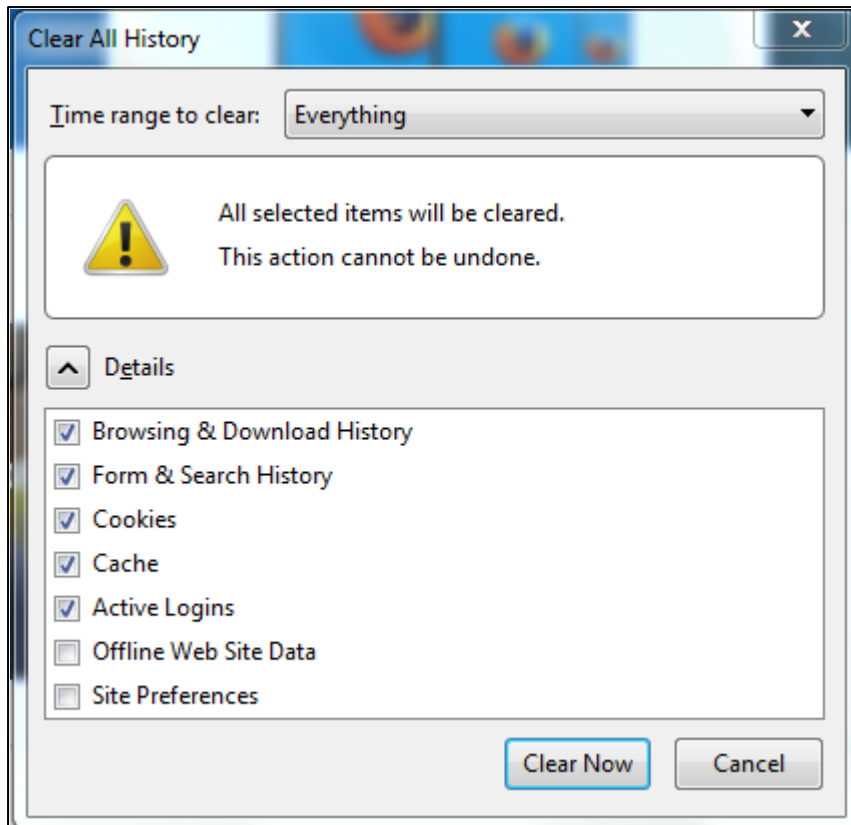Click the icon in the top right-hand corner.

Select the **History** icon.

Select the **Clear Recent History** menu item.

Click the drop-down in **Time range to clear**.

Select **Everything** for **Time range to clear**. The **Details** section will open automatically. Ensure you make the selections shown above as a minimum. These are the defaults in any case.

Then click the **Clear Now** button.

Next please close and re-open your browser.