

MANCHESTER
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The University of Manchester

If you need free advice and assistance on any matter of law, we may be able to help.
Contact:

School of Law Legal Advice Centre (LAC)

4th Floor, Crawford House
Booth Street East

Manchester M13 9QS

Tel: 0161 306 1264 / 0161 275 7976
Email: free.legal@manchester.ac.uk

Manchester Free Legal Help (MFLH)

Level 2, Manchester Civil Justice Centre
1 Bridge Street West, M60 9DJ

Tel: 0161 240 5034
Email: freelegalhelp@manchester.ac.uk

East Manchester Legal Advice Centre (EMLAC)

New Roundhouse
1328-1330 Ashton Old Road
Openshaw

Manchester M11 1JG

Tel: 0161 614 8317
Email: free.legal@manchester.ac.uk

Legal Advice Centre

School of Law

*Winner of the LawWorks and Attorney General Student Awards 2016
for Best New Student Pro Bono Activity – Dementia Law Clinic*

*Shortlisted in the LawWorks and Attorney General Student Awards 2016
for Manchester Free Legal Help*

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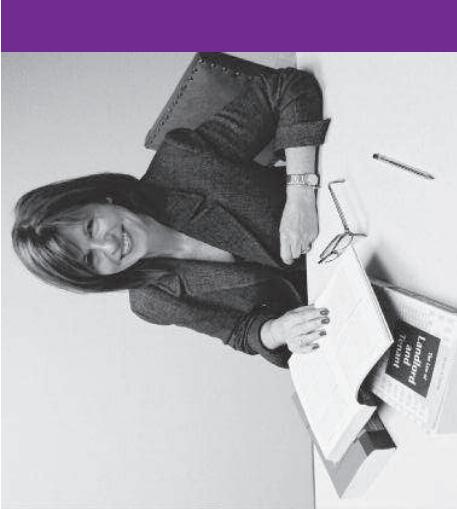
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The University of Manchester School of Law Legal Advice Centre (LAC) provides free legal advice to students, University staff and members of the public.

The Centre is normally open during term time only. Students from the School of Law give advice on a wide range of legal problems, under the supervision of qualified law staff and local solicitors and barristers.

A second Legal Advice Centre operates at The Settlement in East Manchester (EMLAC) providing free legal advice to the local community.

This centre is open throughout the year and also provides free advice by appointment, some with students and some lawyer only.

Manchester Free Legal Help (MFLH) is based at the Civil Justice Centre in Manchester city centre providing free legal advice to the local community.

This centre is open throughout the year and can offer free legal advice by appointment, some with students and some lawyer only. MFLH works closely with other advice agencies operating in the court.

Aims of the Centres

The aim of the Centres is to offer a reliable service to those with legal difficulties (especially those who have been unable to receive advice elsewhere) and to provide practical experience (clinical education) to the School's students.

We reserve the right not to give advice in any particular case.

In the event of us being unable to help, we will try to refer enquiries to other potential sources of help.

What the Centres do

We hope to advise you on your legal position and what steps you could take next, including referral to other agencies or practitioners if necessary. After an appointment your problem is researched by the students who draft a letter of advice which, after approval by the Centre lawyer, is sent to you by post or email.

In certain circumstances we are able to take cases beyond the initial advice, however we are unable to represent clients at tribunals or court.

To book an appointment at any of the advice centres, we recommend that you telephone or email as opening times may vary. See the contact details overleaf.

- School of Law Legal Advice Centre (LAC) – appointments are available 12pm-2pm during term time with specialist and frequent additional appointments subject to availability
- East Manchester (EMLAC) – appointments are available on Wednesdays 4-7pm during term time with additional lawyer only appointments subject to availability
- Manchester Free Legal Help (MFLH) – a number of appointments for family advice is available on a weekly basis. Other appointments, with or without students, can additionally be organised.

Once an appointment has been made, a letter of confirmation together with directions and further client information on our service will be sent.

Confidentiality

All legal advice will be given in the strictest confidence in accordance with the Solicitors Regulation Authority Code of Professional Conduct.

Standards

The Centres aim to comply with the professional standards applicable to any lawyer's practice. Since 2002 the LAC has been awarded the Community Legal Services Quality Mark for General Help (latterly the AQS accreditation).

Who runs it?

The Centre Solicitor, Mrs D Crystal OBE, is responsible for the overall legal management supported by her deputies. The Centre Administrators, led by Mrs Anne Greenough and her team of coordinators are responsible for the day to day running

The Centres welcome any legal enquiry but are unable to advise any person who wishes to pursue a claim against the University, its governors, employees or current students or to advise on any situation where a potential conflict may arise.