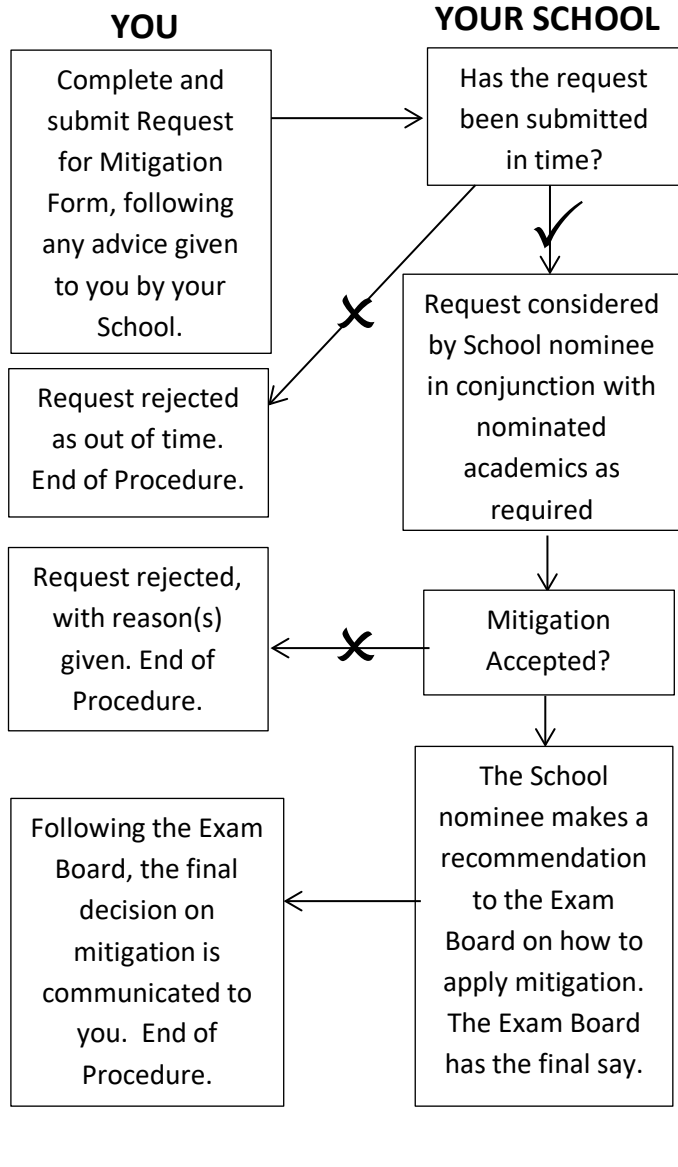


A Basic Guide to Mitigating Circumstances

The mitigating circumstances procedure in brief



Please note that the full [Mitigating Circumstances Policy and Procedures](#) will always take precedence over this Basic Guide, which is a summary.

Useful Links & Sources of Help and Advice

Your School:

Your Academic Advisor or a [Student Support Officer in your School](#) is a good first point of contact and may be able to answer general queries you have about the process.

Please check with your School about the form or system they use for requests for mitigation.

University Policy and Procedures:

The University's [Mitigating Circumstances Policy](#).

Student Support Website:

The [Student Support website](#) links to resources on topics such as health & wellbeing, including [guidance on mitigating circumstances and extension requests](#). This also provides examples of supporting evidence you can provide.

Students' Union Advice Service:

The [SU Advice Service](#), which is independent of the University, may be able to provide advice on your mitigating circumstances application and evidence you can provide.

Evidence

You should provide as much supporting evidence as possible, which should be independent, accurate and from the time that your claim refers to, relating to the specific circumstances you are claiming for. You should also comply with any additional requests made by your School.

Students registered with DASS for a disability will not usually need to provide further evidence of the disability itself but may need to provide evidence of issues exacerbating it, if applicable. Please see the [Student Support webpage on mitigating circumstances](#) for more details on evidence.

Some points to bear in mind / what the outcome may be

- If you think mitigating circumstances might affect your academic performance, you should tell your School as soon as possible. Requests for mitigation must be submitted by published deadlines, which your School will advise you of.
- The University defines mitigating circumstances as 'unforeseeable or unpreventable circumstances that could have, or did have, a significant negative effect on the academic performance of a student.' This might include significant illness or injury, or the death of a close family member, for example. Events that were planned or could reasonably have been expected, such as holidays or moving house, will not normally be regarded as grounds for mitigation
- A request for mitigation will never lead to individual assessment marks being changed, as examiners can only give marks for the work presented to them. However, after consideration of your case, some possible outcomes include:
 - you being given a replacement attempt at an assessment
 - an extension to your coursework deadline
 - an assessment mark being discounted from the calculation of an overall course unit mark
 - you being permitted to sit an assessment using an alternative assessment method (e.g. a paper exam instead of an online assessment)
 - the boundary zone between degree classifications may be increased to permit you to achieve a higher classification