

## **Distinguished Achievement Awards**

### **2013 PSS, Library & Cultural Institutions' Awards**

For both the individual and team awards, judges were looking for outstanding performance against one or more of the core values of the PSS: professionalism; teamwork; support for each other; openness to change and continuous improvement. There was also an additional requirement that the teams must demonstrate that they have shared values, and an ethos which has led to either a significant one-off achievement or to sustained high performance.

#### **Small Team Winner**

##### **Knowledge Transfer Team, Directorate of Research & Business Engagement Support Services**

Team members: Mark Godber, Caroline Stanton, Rupa Sharma and Constanze Funke-Dooley

This team was put forward for its sustained commitment to developing and delivering a flagship knowledge transfer activity for the University. The team has been widely praised both within the University and externally for its professionalism, effective team-working, engagement with the academic and industrial communities, and for developing new patterns of working which enhance the wider application of Manchester's research expertise.

Its members have been responsible for and highly successful in encouraging participation in the knowledge transfer agenda and communicating its impact; problem scoping; project shaping and planning and provision of support for grant applications – in other words providing a one-stop shop for all activities.

#### **Large Team Winner**

##### **The John Rylands Library**

Team members: all Library colleagues who contribute to excellent visitor engagement

The large, multi-disciplinary team responsible for The John Rylands Library winning the Large Visitor Attraction of the Year Award at the Manchester Tourism Awards 2012 is rightly proud of its significant achievement.

The staff involved have a shared understanding of and commitment to delivering a rich visitor experience which provides diverse opportunities to access and engage with the beautiful building on Deansgate in the city centre, and with its collections in meaningful, creative, and sustainable ways.

#### **Individual Award Winners**

**Alison George-Davidson, Institute of Population Health, Faculty of Medical & Human Sciences**

Alison George-Davidson is an administrator in the Institute of Population Health. Ali was nominated because of the commitment, positive attitude and team-working that she brings to her role supporting a number of academic staff and groups. She has a high workload, having to balance the competing demands of a number of individuals, and she consistently delivers her work to a high standard. She is always prepared to be flexible and has responded positively when reorganisations have required her work to change.

Statements provided by a number of the colleagues she works closely with clearly demonstrate how highly she is valued by them. They also show how she quietly but effectively and consistently she delivers the PSS core values that provide support for the day to day work of academic colleagues.

### **Andy Land, Digital Systems Manager, Library**

Andy Land is the Digital Systems Manager in the Library's Digital Technologies and Services Team, responsible for leading the team which develops and supports the Digital Library.

Andy joined the Library in June 2009 and has made an outstanding contribution to Digital Library developments during this time. In 2012 he has been project managing a major initiative to implement a new Library Management system, while at the same time acting as Project Manager on the University Mobile project, a highly successful project to deliver a much needed mobile presence for the University. Previously, in 2011, he took on the role of acting Head of Information Systems for the Library and performed at a high level during this time, despite the increased demands on him. Andy is described as being forward looking, adaptable to change, with a positive can-do attitude.

### **Katie Muscat, Undergraduate Recruitment & Widening Participation Officer, DSE**

Katie Muscat has been at the forefront of the University's widening participation work for the past five years. Primarily through her day-to-day role as a coordinator and now as manager of the flagship Manchester Access Programme (MAP), Katie has contributed a significant amount to the University's social responsibility agenda and supported the progression of over 700 students from widening participation backgrounds into places to study here at Manchester.

Her pro-active attitude has led her to take a major role in coordinating the development and expansion of MAP from under 100 students in 2006 to 650 today. In spite of the rapid growth of the access programme, student feedback attests to the fact that Katie still manages to offer much needed one-to-one support which undoubtedly plays an important role in the success of the scheme.