

Tuesday 4 June 2013

Dear colleague

I'm pleased to be able to share with you the University-level results from the Staff Survey 2013. The attached report has been put together by Capita, which ran the survey on our behalf. It outlines the key findings from the survey – which 71% of eligible staff took part in between 11 March and 19 April 2013. This makes it the largest number of responses to a staff survey run by Capita in the higher education sector in 2012/13.

As you will see, the results show that overall, staff are very positive about their experience of working here at the University. The headline finding that 94% of respondents say that the University is a good place to work, means that we rank first out of the 28 higher education institutions which Capita has surveyed in 2012/13. This is backed up by other results which show that 92% of respondents say they are proud to work at the University and 89% saying they are interested in the University – it's more than just a job to them.

So while these results are extremely encouraging, there are also some areas where we need to improve – in particular in Performance and Development Reviews, the way that we handle change within the University, some aspects of communication and achieving a better work-life balance.

Today, Heads of School and Directors of PSS Directorates, the Library and our visitor attractions, have received their own local sets of results and have been asked to share these with their teams. They have also been asked to carry out any further consultation with you so that they are able to put together an action plan for their area of responsibility.

These action plans will feed into either a Faculty, PSS or Library/visitor attraction action plan which will be approved by SLT in September, with actions ready to put into place from October onwards. Progress against these action plans will be monitored by the Staff Survey Steering Group which will continue to meet regularly between now and the next Staff Survey.

If you have any comments on the University-level findings please email staffsurvey@manchester.ac.uk. You can also find out more information at www.staffnet.manchester.ac.uk/staff-survey.

Professor Martin Humphries
Chair of the Staff Survey Steering Group