

# **Distinguished Achievement Awards**

**29 June 2012**

## **Professional Support Services & Library, Manchester Museum and Whitworth Art Gallery Awards 2012**

For both the individual and team awards, judges were looking for outstanding performance against one or more of the core values of the PSS - professionalism, teamwork, support for each other, openness to change and continuous improvement.

There was also an additional requirement that the teams must demonstrate that they have shared values, and an ethos which has led to either a significant one-off achievement or to sustained high performance.

### **Small Team Winner**

#### **Web Content Team, Faculty of Medical and Human Sciences**

The Faculty of Medical and Human Sciences' Web Content Team designs, develops and delivers the Faculty's websites. The team gets through a daunting workload, operating to a consistently high professional standard.

The team has a collective ethos and record of successful delivery underpinned by three great strengths: firstly, the creativity and innovation they bring in generating new ideas, designs and approaches; secondly, individual areas of expertise in design, content and technology come together perfectly to deliver highly effective and attractive websites; finally, and most importantly, each team member supports and encourages other team members and the team as a whole.

### **Large Team Award**

#### **MBS Global MBA Operations Team**

The Global MBA Operations Team, based in the Manchester Business School, has overcome a number of challenges over the past two years. It has been substantially rebuilt following its relocation from Bangor and the programmes which it supports have changed rapidly and substantially.

Despite this, the willingness of the team to work together, with colleagues here in the UK and internationally, to embrace change and maintain a focus on continuous improvement has resulted in a number of important new initiatives with potential benefits for transnational education across the entire University. The team is described as being 'a pleasure to work with!'

### **Individual Award Winners**

#### **Jenny Gonzalez Hogg, SRAID, Directorate for the Student Experience**

Jenny Gonzalez Hogg is a Study Abroad Adviser for the University. During the 6 years she has had the role the number of students spending a period abroad has almost doubled with nearly 1000 undergraduates overseas in 2011/2012.

Throughout this period of expansion Jenny has demonstrated an exceptional level of commitment to supporting students and colleagues and to enhancing the student experience. She has dealt rapidly and effectively with emergency situations abroad, provided extensive support to academic colleagues, meticulously ensured compliance with safety and quality assurance requirements and sort to constantly improve the substance and scope of study abroad services.

**Laura Littlewood, School of Law, Faculty of Humanities**

Laura Littlewood is the School of Law's Widening Participation Officer and much of Laura's work focuses on the Pathways to Law Programme.

Pathways to Law, is a Widening Participation programme that targets students from under-represented backgrounds to study law and provides support throughout years 12 and 13, and beyond into university.

Laura has proactively developed the Pathways to Law Programme in three main areas: Recruitment; Marketing and Programme events. Laura at all times works to professionally high standards and continually strives to improve the level of service that she provides.

**Elizabeth Wilkinson, Careers & Employability, Directorate for the Student Experience**

Elizabeth Wilkinson, Head of Postgraduate Career Development in the Careers & Employability Division, has contributed to the University's reputation for excellence both nationally and internationally in many ways. Most recently she led a team in developing 'An Academic Career,' a rich online resource designed to support aspiring academics. It won the 2011 Times Higher Award for Outstanding Support for Early Career Researchers and has been widely endorsed by its users and professional bodies.

Elizabeth is recognised as a pre-eminent specialist on the career development of postgraduates and HE research/teaching staff and has also been a pioneer in using technology to support postgraduate careers.