In-depth guide to what students see in My Manchester (http://my.manchester.ac.uk)



My Manchester – Basic Functionality

Maximising, minimising, closing, moving portlets

expands the portlet to fill the work area. The "return to dashboard" link restores the size of the portlet.

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minimises the portlet to just the title
restores a minimized portlet

removes the portlet from the tab. To restore the portlet use "Add Stuff' under the 'Customize' option (see below).

Portlets can be moved within a Tab by clicking and dragging their headings. However, portlets cannot be moved between Tabs.

Example of minimised portlet



Example of maximised portlet





Adding Tabs

Students can use this option to add another Tab to the layout, which can be renamed and have additional content added to it (using the Customize > Add Stuff feature outlined below). Existing default Tabs cannot be removed or renamed.

	HELLO Sarah B			Sign Out
	MY DOCUMENTS OMb Used 100Mb Left	EMAIL USEI 81 Emails 45 New	SEARCH	
y Ca	mpus Life My Futur	re My Union		\rm Add Tab
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Customize and Add Content



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Add Stuff – find and add an extra portlet to the current Tab you are on
Use it – find and use a portlet (but without adding it to a Tab)
Colors – choose a colour scheme (eg High Contrast for visually impaired)
Layouts – customise the layout of the portlets by changing column numbers and widths

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My Home	My Course	My Blackboard	My Library	My Services	My Campus Life	My Fu
Add Stuff	Stuff	Packaged Stuff		A Personal Information	dd Student Syste	1
	Cate	gories			- All	
	ALL Libra	Administration Applica ry services News and	tions. information			
		ces Studies and resea	arch UMSU	1		
I'm Done	>					
CUSTOMIZE	*					
FULFIL YO	OUR CURI	OSITY WITH	THE UNIV	ERSITY CO	LLEGE	
	Is to	there something study for a bit?	you'd love A curiosity			

Hello Bar (top right hand corner of screen)

My Documents – new Browser Tab opens and takes student to P:Drive with no further login needed.

Email – new Browser Tab opens and takes student to Outlook Live without further login needed.

User Guide – takes student to full-screen portlet in My Manchester that offers further help and guidance on using portal features.

Search – results presented in full-screen portlet in My Manchester (see below).

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MY DOCUMENTS OMb Used 100Mb Left	EMAIL 81 Emails 45 New	USER GUIDE	SEARCH		٩	
MANCHESTER 1884 My Man	chester		HELLO Sarah B MY DOCUMENTS	EMAIL USE	R SEARCH	 Sign Out
My Home My Course My Blackboa	rd My Library My	Services My Ca	ampus Life My Future My	45 New OO		 Return to dashboard
card Search Wy Manchester Whole University My Photo Whole University	People					
Upload a photograph for your student care <u>Room</u> transfer and withdrawal Finally, please note that should you acc charged for the room you are leaving until <u>Lost lews and property</u> If you lose your key or card you can get administration office but there is likely to t <u>Data Protochon Statement</u>	d ept an offer to transfer. Y the keys, swipe card an another from your hall re re a charge made for the	ou will be d any ception/ 				
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Tuition fee concession for asytum seeker This is normally the original Standard A card issued by the Home Office. Eligibility Student card collection Student card collection. New students. Collection of your student card. You can c Paving in full 	S cknowledgement Letter and deadlines University student cards ollect your student	or a NASS are issued				
payment emer you care details and or student all you need to do is colled yours <u>Student Cards</u> Student Cards. General Info. Anyone re, year is entitled to a student card Repla Lost nassports new immigration permission will be on your Biometric Residence Permit I/D Card	por continue	cademic lost				
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Sign Out – logs user out of My Manchester and returns them to My Manchester Guest View.

The My Manchester Applicant View



The attached screenshot shows what a new student sees when they log into My Manchester to Confirm Attendance (after completing IT Sign Up). This is known as the Applicant View.

Please note that despite the new look, the core content of the Applicant View has not changed from the previous version, and all previously issued instructions for confirming attendance and other processes performed by new students in My Manchester remain correct.





O O	Note: Once a photograph appears in this portlet, it cannot be changed online by the student.
WELCOME WEEK WELCOME WEEK WELCOME WEEK WELCOME AUTOR A	Welcome to Manchester: A portlet promoting new Welcome web site (http://www.welcome.manche ster.ac.uk). Clicking links launches new browser window.
With Present Pr	My News: News feeds from the University. The Student News feed displays as default - this is updated and maintained by the Student Communications Team in the DSE using T4 CMS. Selected items from Student News appear in the weekly My Manchester News e- newsletter. The Noticeboard was formerly known as Today's Announcements or Student Message of the Day. It displays a range of submitted by people around the University – the service is moderated by the Student Communications Team in the DSE. Students can use Edit News Feeds to add additional feeds,

The My Manchester Guest View

The My Manchester Guest View (<u>http://my.manchester.ac.uk/guest</u>) replaces the old StudentNet, with <u>www.studentnet.manchester.ac.uk</u> redirecting here.

It provides a gateway into the main personalised portal, but also provides easy, open access to certain elements to students, staff and external visitors.

This includes the Crucial Guide Live and the Ask Me Help and Support feature, which will be useful to staff involved in supporting students.

The latest Student News and items on the student Noticeboard can also be seen in the My News portlet.



The full My Manchester student portal

ask me Help and Support

Floating in the bottom left hand corner of the screen (easily viewable to staff via the Guest View - see above), students will find an 'ask me Help and Support' box.



This contains;

A-Z – A collection of several hundred alphabetically ordered links to key information about student support and services, hosted on web pages on University servers. Links open in new browser window.



Categories – Each entry in the A-Z has been assigned a category (eg Studying, Library etc), and the user has the option of browsing by category.



Ask a Question – Allows students to enter a query into the search box (see below) – relevant answers are then returned. This tool uses Knowledgebase, which has been populated with about 450 entries from across all areas of student support and services (in addition to those relating to IT queries). When an answer is clicked, it opens in a new window.

My Home	My Course	Blackboard	My Library	My Services	My Campus Life	My Future	My Union	
	ASK	ME						
HELP AN		ORT						
A to Z								
Ask a questi	on 岁							
How o	lo I get a new	student card?	<u>ې</u>	Search				
Showing 1-	10 of 10 Results			U				
M	No. student car	te are valid for the	duration of study	(Do Loood to got	a pow atudant cord over	u veer whee Lee	malata registration	
****	nto, otadoni dan		daration of orday	- Do i need to get	a new student card ever	y year when i coi	ripiete registration	r
<								

My Home Tab

This is the default page where students land when they log into My Manchester.



Portlets in My Home Tab	
FULFIL YOUR CURIOSITY WITH THE UI Image: Solution of the study for a bit? A curios Image: Solution of the study for a bit	Hot Topic: A special feature box for items of high relevance or interest to students. Content is controlled from the T4 CMS by the Student Communcations Team in the DSE. This Tab is locked down and not removeable.

	My News: News feeds from the University.
Student news Student noticeboard And Control of Cont	The Student News feed displays as default - this is updated and maintained by the Student Communications Team in the DSE using T4 CMS. Selected items from Student News appear in the weekly My Manchester News e- newsletter.The Noticeboard was formerly known as Today's Announcements or Student Message of the Day. It displays a range of submitted by people around the University – the service is moderated by the Student Communications Team
WELCOME WEEK	Welcome to Manchester: A box that should appear to new
WELCOME TO DOUCLESS New for 2012, a socially interactive website designed especially for our new students. You will find everything from Must Dos, Registration, Welcome Week events, competitions and you can even check out who you will be studying or	student only for a limited period, to promote the new Welcome web site (<u>http://www.welcome.m</u> <u>anchester.ac.uk</u>).
CAREERS VACANCIES Legal Internships in Beijing and Shanghai 2012 China Internship Solutions Corp (CISC) PR Internship Solutions Corp (CISC)	Careers Vacancies: Displays feed of full-time job vacancies from, Careerslink system, maintained by Careers Division. Clicking link opens new window and takes student into CareersLink screens.

CALENDAR View: Weik Month Date Picker: Show Mide AUGUST 2012	Calendar : Displays key University dates and items from a student's Blackboard 9 Calendar. It is also planned this will be used to display a student's personalised
Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 MONDAY All day Late Summer Holiday (excl. Scotland) WEDNESDAY 9:00 AM - 10:00 AM	timetable
CAREERS EVENTS	Careers Events. Displays feed of events organised by Careers Division, from Careerslink system.
Sening yoursen to employers: Using your work experience in interviews and applications Tue 25 Sep 2012, 12:00 Selling yourself to employers: Using your work experience in interviews and applications Mon 01 Oct 2012, 13:00	Clicking link opens new window and takes student into CareersLink screens.
Selling yourself to employers: Using your work experience in interviews and applications Thu 11 Oct 2012, 12:00	

My Course Tab

This tab provides administrative information and services related to a student's studies.

MANCHESTER 1824 The University of Manchester	HELLO Sarah B Sign Out MY DOCUMENTS EMAIL ONB Used 100Mb Left B1 Emails 46 New GUIDE
My Home My Course My Blackboard My Library My Services My Ca CUSTOMIZE V	mpus Life My Future My Union My Tab 🕑 Add Tab
MY ACHIEVEMENTS	• • • • • • • • • • • • • • • • • •
GRADUATION	Exam information No examination timetable details found.
Congregations for the Conferment of Dagrees will be held in the Whitworth Hal Oxford Road between Monday 9th July and Friday 20th July 2012. Final year students will be sent an email headed 'Graduation Ceremonies' reque students to confirm their intention to graduate online Access the Student System to <u>confirm your intention to graduate</u> and click At	If you think this to be incorrect please contact the <u>Student Service Centre</u> . Your Exam results Visit the Student System to view <u>detailed information and recent exam results</u> . etend
Ceremony and complete the online form If you have any difficulties, you can speak to someone on +44 (0) 161 275 50 Further information about graduation, including robe hire, ticket allocation and lots more	ioo. Iots
Graduation information	
askme support	C-S-228-225 130.88 22

Portlets in My Course Tab	
MY ACHIEVEMENTS	My Achievements; link provides link to access to information on grades, credits,
Click on this link to view the University record of your achievements.	prizes, activities and training. Resulting screen displays in full-screen portlet in My
	Manchester.





Graduation information

Graduation portlet: appears to students whose records show are due to graduate. Provides deep link to student system, as well as link to more information contained in Crucial Guide Live. The content of this portlet is controlled by the Student Services Centre.

Blackboard Tab

This Tab behaves differently from others, in that when clicked, students are taken straight through to their Blackboard account, with no additional log in required (see screenshots below). They see the same tabs as in My Manchester, although the My Blackboard tab appears first

Please note: work is currently underway to update the header and colour scheme of Blackboard so that it complements My Manchester. It is expected this work will be complete by the start of the new academic year.



Is there something you'd love to study for a bit? A curiosity you want fulfilled? Something

valuationKIT Course	Course List	♥ What's New	
valuations	Courses where you are: Student	Edit Notification Settings	Actions
Click here to complete your course evaluations	Paul and Petes test	* Announcements (8)	
	e-assessment playground	Blogs (5)	i i i
Ay Communities	Lestcourse	Content (19)	
Irganisations where you are:	BMAN61041 Leadership and Service Improvement 2011-12 Full Year	Solution Board (640)	
MLE Project Community	MACE69100 Engineering Management 10 BB course 2010-11 Full Year	Gradebook (1)	
	Sandpit 2 Migration mclssdc2 Courses where you are: elearning Support EFAT Wimba Voice Tools 191211 elearning Support		
	Sandpit 1 Migration mclssdc2		ast Updated: 04 September 2012 (
	FEAT Wimba Voice Tools 191211 Lecturer	My Calendar	
		No calendar events have been posted	I for the next 7 days.

My Library Tab

This tab provides access to a range of Library information and services. Information contained in portlets is directly controlled by the University Library.



Portlets in My Library Tab	
Access a wide range of library services and information at any time and from any location. • <u>A-Z of subjects</u> • <u>Contact us</u> • <u>Library News</u> • <u>Location and opening times</u> • <u>Library Website</u>	Library information: Brief set of useful links, which open Library web site pages in a new browser window.
LIBRARY SEARCH	Library search: Search all the Library's resources - books, iournals, articles
Search the Library's resources - books, journals, articles, images, manuscripts, video - using a single search box. Search the library's resources Search Advanced Search	images, manuscripts, video – using a single search box. Results display in new browser window.

Eibrary catalogue Search the library catalogue More search options	Library catalogue: Search the main library catalogue (electronic resources, journals, theses, high demand, official papers). Results display in new browser window.
LIBRARY REQUESTS Document Supply Enquiries/Feedback Request items that are NOT held by the library. Please note there is a non-refundable administration charge of £2 for each request. Book request Journal article/Conference paper request Deliver request More information Please note that payment must be transferred via <u>e-Payments</u> before we will complete your request	Library requests; Document Supply is for requesting items that are not held by the University Library – links open in a new browser window.
IBRARY REQUESTS Document Supply Enquiries/Feedback For general enquiries and/or feedback regarding the John Rylands University Library please enter the details in the box below and submit your request I Submit Request	Enquiries/feedback allows queries to be submitted direct to the library from the portlet.
 Control Control Contr	Library study rooms; Provides details of study room bookings a student has made. Book a study room link opens new browser window and takes user to Library's web site.
LIBRARY TRAINING COURSES Library research and information skills training courses are open to all students and staff. You are not currently booked on any library training courses. Book a training course More Information	Library training courses; Allows students to book onto research and information skills training courses. Book a training course link goes to Library web site and open in new

	window, displaying list
	of suitable courses.
LIBRARY SUMMARY This is a summary of your University Library Account. Go to your full library account. Charges: £0.00 Loans: 0 loan(s) Document supply (Inter-library loan) requests: 0 request(s) Reservations: 0 reservation(s) Notifications: don't send me text alerts View PIN	Library Summary; Information displayed directly from a student's Library account, including loans, document supply requests, reservations, plus text alert options and the ability to see their library PIN if they have forgotten it.
CONS E-PAYMENTS You ePayment account can be used to Purchase credit, Pay Library Fines and view your Account and Print Job History. You current balance is £0.00 credit Goto your account	E-payments: Summary of balance of e- payments account. Clicking link opens new browser window and goes to page on IT Services web site with further options to purchase more print credit and pay library fines.

My Services Tab

This Tab provides access to online information records and services related to the administration of their student life in Manchester.





	The image opposite is seen if a student is already registered, along with a system message telling them they are already Registered. AWAITING IMAGE.
CONTRIBUTION CONTRIBUTION	The portlet opposite may appear to some students, who are not Registered but, according to their record, don't need to Register.
Select the Student System link to register as a student or update your contact details. Student System For assistance with registration and payment of fees visit <u>Crucial Guide Live</u> For any queries please complete the <u>online contact form</u> .	Student System; Provides access to the Self Service Student System. Student System link takes user through to Student System, with no additional log-in required. Note: acts as a failsafe in case deep link to Registration screens fails, as student can be directed to Registration via this link to Student System.
Control Contro	Request tracker; shows a summary of current help requests that have been submitted by the user (eg to IT Helpdesk). Clicking on Details opens up full details in a new browser window.
Jul 30, IT Service 2012 Desk	

Finance & Legal Payment Plans After your First Year Transfers & Withdrawals Complaints Procedure Find out more about payment options, terms and conditions, reporting problems, internet in halls and how to go about renting privately.	Accommodation: Provides a series of links through to the 'Current Students' section of the Accommodation web site. When the links are clicked, the page refreshes and content from the Accommodation site is display in a maximised portlet within My Manchester. All the main navigational Tab features remain.
<complex-block></complex-block>	Student funding; this portlet provides students with the ability to apply for funding, such as the Access To Learning Fund. When students chose to apply, an online application form is provided within My Manchester – <i>see screenshot below</i> . Additional supporting information from the Crucial Guide Live is also provided. When menu links are clicked, the portlet refreshes and content displays. This portlet is maintained by the Student Services Centre.

 CONSTRUCTION CONSTRUCTION<	Personal Information: Provides deep link to area of Student System where student can update personal details. Requires no extra login.
MY PHOTO My contract of the photo that the photo cannot be photo cannot be amended online	My photo: Displays the photograph that is on a student's student card. If a student is new and no photo has been upload or taken, they are offered the opportunity to upload one (see below). Note: Once a photograph appears here, it cannot be changed online by the student.
 MY PHOTO Upload a photograph Please click here to upload a photograph. E.g. For use on your University student ID card 	



My Campus Life Tab

Provides access to comprehensive information and services that support and enhance student life.



Portlets in My Campus Life Tab	
CRUCIAL GUIDE Crucial Guide Academic life Financial life University life City life Personal life Home life, halls and private housing	Crucial Guide Live; Provides access to Crucial Guide Live. When menu links are clicked, portlet expands to full screen (see below).

Image: Second product to the second product of the second product of the second of the second product	
ALUMNI Learn how to stay connected to your University after you graduate and the associated benefits.	Alumni; Provides a link straight through to Alumni site, opening in a new browser window. Appears only to student who are about to graduate.
VOLUNTEERING Volunteering is a great way to make a difference, develop new skills and boost your CV. Find out more about opportunities and support. Volunteering	Volunteering; opens new browser window that displays volunteering section of Careers web site.
SPORT AND FITNESS Find out how you can be part of an active campus and get your recommended 3x30 minutes of physical activity every week through our range of sport and fitness activities, clubs, facilities and opportunities. Sport and Fitness	Sport and Fitness; Provides a link straight through to the Sport Manchester web site, opening in a new browser window.

	Part-time jobs; Provides a
PART TIME JOBS	feed of part-time jobs,
	populated by the Careers
 <u>King's Camps</u> The decomposition of Camily Automatication (2001) 	Service. Links open in new
Aby Medical	window and take user into
Campus Media	CareersLink screens.
Virtual Signage	
Edit Preferences	
	Support for International
INTERNATIONAL STUDENTS	Students; a portlet that
	highlights specific support
Immigration Rules English Language Support Orientation	and information for
	international students.
	The Immigration Rules
	button opens a page in
	the Crucial Guide Live in a
	new browser window.
	English Language Support
	opens the University
	Language Centre web site
	in a new browser window,
	while International
	Orientation opens the
	Orientation section in the
	International area of the
	main University web site.
	Hornet; Seen only by
Go to your Homet Account	about 9,000 students who
	are 'tagged' as being in
Connection Status: Live Connection	University
Closed Issues: 0	accommodation. They will
No Open Invoices	see one of two boxes,
Create an Issue	depending on whether
	they subscribe to Hornet
	service. AWAITING
	UPDATED SCREENSHOTS.
Hornet	BUT INFORMATION
Join Hornet Today	PRESENTED WILL REMAIN
You do not appear to have a homet account. Click the button below and join homet today.	THE SAME AS SHOWN.
Join Hornet	

My Future Tab

Provides access to information and services that support and enhance student employability.



Portlets in My Future Tab	
CAREERS AND EMPLOYABILITY Useful Links Internships, Placements & Work Experince An Academic Career Search keyword(s) Search	Careers and Employability; Provides quick links to key areas of Careers web site, plus ability to search Careers web site. Search results present in a full-size portlet in My Manchester, with links clicked opening in a new browser window.
	Social media links at bottom open in a new browser window.



My Union Tab

This tab contains information and services provided and maintained by the Students' Union.



Portlets in My Union Tab	
Polling is now closed. Results will appear here.	Students' union elections; During Students' Union elections, this box will provide an interface for students to vote online.
	Mancunion news; Feed of stories from the Mancuncion student newspaper.
The news "Mancunion news" is currently unavailable. <u>Edit Preferences</u>	

	Fuse TV; watch content
EUSE TV	produced by Fuse TV, the
	Manchester student TV web
	channel.
@MANCHESTERSU MANCHESTERSU UPDATES	SU Twitter; Feed from the SU's official Twitter account, maintained and updated by the Union.
@michaeljohncass Check out our jobs page here: <u>http://t.co/kagNCaEM</u> More to be added over the coming week for Bars & Venues! Tue Aug 28 11:57:21 +0000 2012	
Don't get scammed by fake halls of residence facebook pages. Check out our list of official groups here: <u>http://t.co/jYz9U7as</u> Mon Aug 27 11:00:16 +0000 2012	
6,000 Students; 6 venues, and some of the biggest names playing from 9pm til 6am. Get your ≠M13 tickets NOW! <u>http://t.co/EuwULJCy</u> Fri Aug 24 11:30:08 +0000 2012	
4 Venues, 2000 Students and some of the biggest names playing until 4am. Get your #WWParty tickets NOW! <u>http://t.co/XVza2SF5</u> Fri Aug 24 11:30:08 +0000 2012	
Postgrads! Get yourselves down to our Post Dissertation Therapy party on the 3rd September. Tickets on sale now! <u>http://t.co/tgjEZsix</u> Thu Aug 23 15:00:13 +0000 2012	
Societies: Want to be on our wall of frames in the SU building? Send your best pictures to mitchell.holmes@manchester.ac.uk. Wed Aug 22 13:41:34 +0000 2012	
Tollow @ManchesterSU 3,102 followers	

Non-default portlets

Under the Customize and Add Stuff menu, there is the option to add a number of non-default portlets.



Specialist portlets

A number of portlets are made available only to students with specific attributes.

Life Sciences	Awaiting Image
Intranet:	
appears to Life	
Sciences	
students,	
providing	
external link to	
Life Sciences	
Intranet.	
MBS Intranet:	Awaiting Image
appears to MBS	
students,	
providing	
external link to	
MBS Intranet	
pages.	
Medlea:	Awaiting Image
appears to	
Manchester	
Medical School	
students,	
providing link to	
this specialist	
portal.	

Author: Alex Waddington, Student Communications, Directorate for the Student Experience. Version 2.1 – 4 September 2012 Queries: <u>mymanchester@manchester.ac.uk</u>